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FINANCIAL TIMES COMPANIES & MARKETS

THE FINANCIAL TIMES LIMITED 1994
Monday April 18 1994

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AVOLUS UNIT SPECIFICATIONS: 1994-1995

Barclays Bank reforms its structure

By John Gapper, Banking Editor

Barclays, the UK bank, is to announce this week that it is creating a management group to handle relationships with large companies as part of reforms intended to bridge the divide between its commercial and investment banking arms.

Mr Martin Taylor, Barclays' new chief executive, is thought to have opted to replace the bank's divisional structure with a set of management groups based on different sets of the bank's customers.

The reform, the first implemented by Mr Taylor since his arrival in January, builds on changes under which the BZW investment banking division has taken charge of large corporate accounts in the US, Asia and Europe.

Mr Graham Pinfitt, head of merchant banking within BZW, is expected to be appointed as head of the new corporate banking group. He is to report to Sir Peter Middleton, Barclays' deputy chairman, on the board.

Mr Taylor is also expected to announce measures to strengthen Barclays' central function. This is intended to create a clear separation between the Barclays group, and the new set of management groups. Under the existing structure, created in 1981, Barclays tried to balance responsibilities between the executive chairman and the chief executives of its three divisions - BZW, banking and service businesses.

But Mr Taylor, who was recruited last year when Mr Andrew Buxton split the roles of chairman and chief executive, thinks the group function has been too weak, and the split between BZW and the banking division too strong.

Mr Taylor believes Barclays should model its structure around different groups of customers. The new large corporate banking group will try to sell a range of other services as well as lending money.

Barclays confirmed yesterday that Mr Buxton's basic pay is to rise by £50,000 to £350,000 (£511,000) this year, while Mr Alastair Robinson, who heads the banking division, will receive basic pay of £220,000, a rise of £30,000.

Santa Fe to float gold subsidiary

By Kenneth Gooding, Mining Correspondent

Santa Fe Pacific, the US railroad and pipeline group, is to float its gold subsidiary on the New York Stock Exchange on terms which value Santa Fe Gold Corporation at between \$1.76bn and \$2.1bn.

The gold business includes some of the US assets Hanson, the Anglo-American conglomerate, acquired with Consolidated Gold Fields of the UK and swapped last year for Santa Fe's coal and aggregate operations. That deal transformed Santa Fe Gold into the sixth-largest North American gold producer with an anticipated 1994 output of 900,000 troy ounces. It also has one of the biggest gold reserves in North America, amounting to 14.1m ounces.

Santa Fe Gold said at the weekend it would initially offer newly-created shares to raise between \$245m and \$275m which will be used to pay down debt of about \$340m.

The parent group's holding will be diluted to 86.2 per cent as a result. It has received notification from the US Revenue Service that it can distribute the rest of Santa Fe Gold to shareholders tax free.

Analysts expect this to happen before the year-end, qualifying Santa Fe Gold for inclusion in the new Financial Times Gold Mines Index.

A syndicate of underwriters led by Goldman Sachs, Merrill Lynch, and SG Warburg will offer 12m Santa Fe Gold shares in the US while a further 6m shares will be offered internationally by those three underwriters plus JP Morgan, and Union Bank of Switzerland.

Shares will be priced between \$13.50 and \$15.50 each.

Santa Fe Gold has three mines in northern Nevada: Lone Tree, Mesquite and Twin Creeks (a combination of Hanson's Chimney Creek and Santa Fe's Rabbit Creek). It is one of the biggest holders of mineral rights in the western US - 7.2m acres in some of the most prospective regions, inherited from its parent.

Ms Lindsey Falconer, analyst at Ord Minnett, an affiliate of Jardine Fleming, said the market expects the offering to be priced at the top end of the indicated range. Santa Fe Gold was "a top quality North American senior producer and will be seen as a core holding in this group," she suggested.

Mr Richard Zitting, chairman and chief executive of Santa Fe Gold, said: "This step enables (the company) to access the gold equities market, an important source of capital which is available to other major gold companies."

Santa Fe is the second big gold offering to international investors this year; Ghana's Ashanti Goldfields is floated in London this week on terms expected to value it at \$1.67bn.

Norma Cohen on a culture shift at the UK's largest fund management company

Staying in front in a time of change

Below a striking image from the world of sport runs the corporate message: "We have what it takes."

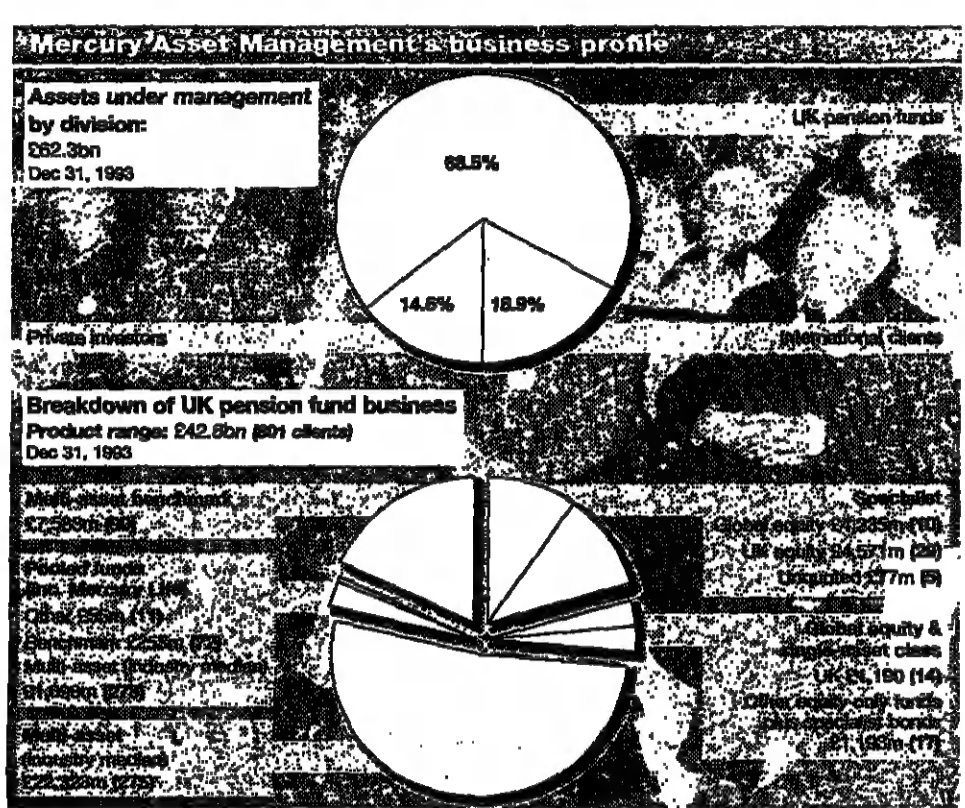
The advertiser is Mercury Asset Management, the UK's largest fund management company.

What surprises is not the message itself but the fact that MAM feels the need, for this kind of image-building exercise. The move reflects two realities: that the fund management industry is undergoing fundamental change as long-term savings patterns shift and the fact that MAM itself faces growing competitive pressure in its core institutional UK pension fund accounts.

For blue-blooded MAM, 75 per cent owned by the investment bank, SG Warburg, these challenges are bringing a culture shift, if not a shock. When Mr Richard Royds, managing director in charge of multi-trusts, suggested sponsoring a financial news slot on radio two years ago, "Warburg people just about choked on their coffee," one MAM official recalls.

But MAM increasingly recognises that it must find new business beyond its solid base in consistent, successful management of assets for UK pension fund trustees. "The UK institutional market is and will remain tremendously important to MAM," says Mr Hugh Stevenson, MAM's chairman. "But things change."

What Mr Stevenson foresees is a slow, but steady shift in UK pension fund provision. Instead of the traditional defined-benefit scheme of



Mr Stevenson, who had been a director in the investment banking division at SG Warburg and a MAM board member for many years, was considered by MAM insiders to be a peacemaking candidate to succeed Mr Peter Stormont-Darling, who retired in 1992.

Former MAM officials said that the view inside the firm was that competition between the two heirs-apparent to Mr Stormont-Darling, Mr Stephen Zimmerman and Mr David Price, was too intense to allow either one to be appointed chairman. Rather than face defection or discord, MAM chose someone from outside its ruling inner circle.

While MAM officials dismiss talk of internal rifts, former employees say it was clear that among Mr Stevenson's main tasks would be to keep the company working as a successful unit.

By the end of March 1993, the last full year for which data is available, MAM had £26bn (£51bn) in UK pension fund assets under management, £5bn in retail funds which come from individuals and £5bn in international funds. Of that, the institutional money had only risen by 15 per cent in the previous year, while the retail assets had grown by 50 per cent.

By the time 1994 figures are released, the retail assets will have grown by a further 50 per cent, boosted by the launch of two of the UK's most successful investment trusts: the Mercury World Mining Trust and the Mercury European Privatisation Trust.

Indeed, over the past few years, MAM has been building its private client business, including a first foray into investment trusts. In 1993, MAM was ranked as the UK's sixth largest unit trust company, a jump of three places in the 18 months that Mr Stevenson has been in charge.

son has a warm feeling about MAM," says Mr Stevenson. "We want MAM to be a household name," says Mr Colin Clark, a director of MAM's institutional business.

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Atlantic Computers payout cancelled

By Vanessa Houlder, Property Correspondent

A planned payout to the creditors of Atlantic Computers has been cancelled, following news of an impending £1bn (£1.46bn) legal claim against the fledgling UK computer leasing company, its administrator said yesterday.

Mr John Soden of Price Waterhouse, Atlantic's administrator, said he was unable to proceed with plans to pay creditors a first dividend of 16 pence in the pound in June. Instead, payment was "unlikely to exceed a few pence in the pound".

A £1bn legal action against Atlantic Computers is being prepared by Ernst & Young, the administrators of British & Commonwealth, which collapsed in 1990 following the failure of its Atlantic Computers subsidiary. The writ is expected to allege that Atlantic

This week: Company news

Citicorp Shareholders can look forward to a dividend

Citicorp is expected to announce later today that it will begin paying a dividend to shareholders again, finally putting behind it the traumas of the early 1980s.

The bank suspended its dividend in October 1981, four months before it was forced to enter a memorandum of understanding with banking regulators which imposed limits on its financial and operational flexibility. The memorandum was finally lifted last month, paving the way for a reinstatement of the dividend when the bank's board meets this afternoon in New York.

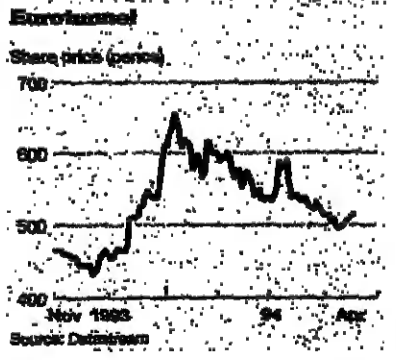
Though it still lags US competitors in terms of capital strength, Citicorp pushed its key tier one ratio above 6 per cent last year. If it matched other banks' pay-out policies, it could reinstate the dividend at around \$1.50, says Mr Frank Sosen, banking analyst at SG Warburg in New York. He adds, though, that the bank is more likely to pay an initial 80 cents-\$1, leaving it room for increases in coming quarters.

Like other big money centre banks, Citicorp will report first-quarter results on Tuesday, while several regional banks announce figures today. The news is likely to be good on the credit side, with further reductions in underperforming assets.

Net interest margins are also expected to have held up well, while regional banks in particular are likely to report a continued pick-up in loan demand.

The big question for the money centre banks, though, how have their trading activities held up in the face of turbulent financial markets?

JP Morgan, which reported last week, avoided any real disasters, though its trading revenues still fell by a fifth. Bankers Trust in particular will come under scrutiny: it relies more than most on the derivatives markets, and has been the subject of persistent rumours of trading losses.



EUROTUNNEL Light at the end of the summer season

Delays to the start of rail services through the Channel tunnel will mean that Eurotunnel will have to rely on projections rather than hard figures when it unveils its results on Thursday.

A full freight and passenger service will not be running before September-October, missing the crucial summer season.

These delays are costing Eurotunnel tens of millions of pounds a month in lost fares and projected revenues of £24m (£32m) for this year now look hopelessly over-optimistic.

Nevertheless, considerable progress has been made towards resolving the myriad of disputes which have bedevilled the project. The ground has been cleared for a rights issue of up to £750m, probably matched by a similar amount of new bank loans, expected in May.

Eurotunnel's announcement that it plans to seek shareholder approval to increase the number of shares available for this issue has raised fears that it may be planning an even larger fund-raising or that it may be prepared to offer shares at a deep discount.

Hanging over the rights issue will be the unresolved questions about the tunnel's ability to attract the customers it needs to pay its way. Prospects for increased traffic look good but avoiding a price war will be more difficult.

OTHER COMPANIES Analysts believe the worst is over for IBM

International Business Machines will report its first quarter results on Friday with investors anxious to hear whether the struggling computer manufacturer has achieved even a meagre net profit in what is traditionally its slowest sales period of the year.

The consensus on Wall Street is that IBM should report net earnings per share of about 8 cents, on revenues of about \$13bn for the quarter. This would represent a turnaround from last year's first quarter when the company reported net losses of \$39m or 70 cents per share after a charge of \$114m for retirement health benefits.

Most analysts believe the worst is over for IBM. However, last week's disappointing results from Motorola, and heavy losses at Digital Equipment, have increased uncertainty about the high technology sector. Also this week Microsoft, Intel (today) and Compaq Computer (Wednesday) report quarterly figures. All must excel if they are to live up to their reputations as the stars of the computer industry.

Volvo: The Swedish carmaker holds its annual general meeting in Gothenburg on Wednesday with the promise that it will present shareholders with its first comprehensive strategy statement since plans to merge with Renault collapsed last December.

Deutsche Aerospace: The embattled aerospace division of Daimler Benz will present 1993 results. The company last year posted a net group loss of DM\$41m (£19m) and recently said it would cut a further 10,000 jobs.

Aachener und Münchener Beteiligungs: Germany's second largest insurance group, will report unconsolidated results. The company made a net profit of DM\$7.25m (\$42.8m) in 1992 but the outlook for most of the AMB divisions is "not good". The share price has risen 82 per cent since early last year to DM1.215 but one analyst said this was "purely speculative".

Rocher: Shares of most leading pharmaceutical groups have sagged in the past year under pressure from governments for lower drug prices, but those of the Swiss group have sailed briskly upwards. Tomorrow investors will learn if their bet has been a wise one as Roche, now the world's most highly valued pharmaceuticals group, reveals its 1993 figures. Net income is expected to be at least 25 per cent higher than 1992's SF\$1.9bn. (\$1.3bn).

Peugeot Citroën: The French car manufacturer will announce results for 1993 on Thursday. Industry analysts are expecting a loss in the region of FF\$1.5bn (\$250m) for the group, reflecting the sharp contraction in the European automobile market last year.

GAN: Analysts have long been braced for a weak set of results on Tuesday when GAN, one of France's largest insurers, unveils its 1993 figures. GAN has been hit by the competitive state of the French insurance sector and by the exposure of its banking subsidiaries to the property market. Mr Tim Dawson, insurance analyst at Lehman Brothers, anticipates a recovery in net profits to around FF\$750m (\$123m) for 1993 from 1992's dire total of FF\$402m.

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April 1994

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U.S. \$250,000,000
Term Loan Facility

Arrangements

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Enskilda Corporate

Laurie Morse considers Globex's options following the loss of CBoT

صبرنا من الامل

The Markets

THIS WEEK

Global Investor / Martin Dickson in New York

Zulus and platinum prices



Fresh outbreaks of political violence seem likely in South Africa over the next few days, ahead of next week's first all-race elections. Zulus demanding tribal autonomy are promising mass protests in the streets of Johannesburg from today. The last time they did so 53 people died.

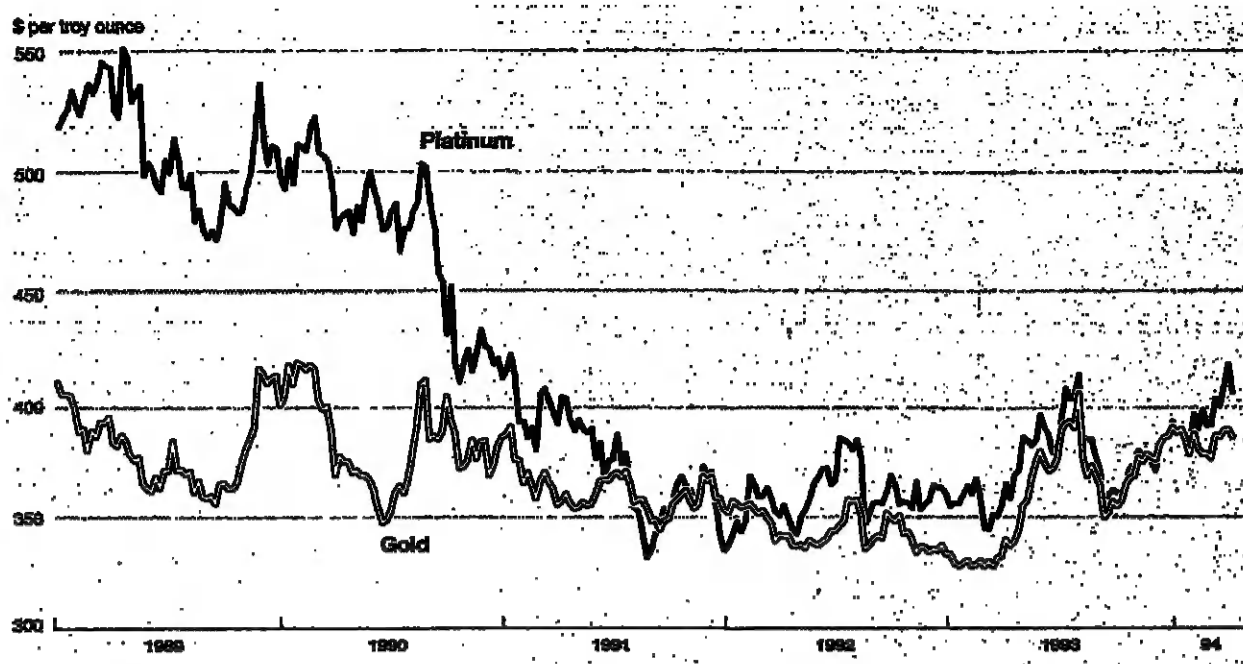
Such a turbulent political backdrop might appear to spell sharply higher precious metal prices. Yet as tension has mounted in South Africa over the past few weeks, and attempts to negotiate a settlement with the Zulus have failed, the prices of gold and platinum have been notably subdued.

Both enjoyed a brief run-up in early April but since then have fallen back, and expectations of a sustained surge over the coming weeks are probably misplaced, provided that Mr Nelson Mandela, the republic's leader in waiting, remains in good health.

South Africa now produces only 30 per cent of the world's gold, thanks to sharply rising output in Australia and the US, and newly mined gold only adds a small fraction to the world's supply of the metal, which is largely stockpiled. Temporarily South African supply problems need not, therefore, have a dramatic effect on prices.

South Africa's gold mines, moreover, which are nowhere near the worst political trouble spots in Natal province, are insulated by security cordons, and Zulus account for a very small percentage of their workforce. So any large disruption of supply is unlikely.

Platinum is a little different. South Africa produces 75 per cent of world supplies and the Soviet Union accounts for the bulk of the remainder. Most of the platinum mined each year



Source: DeLamont

is consumed immediately by industrial users, notably vehicle manufacturers for catalytic converters.

Its price is therefore closely tied to potential South African supply and the economic cycle, particularly in Japan, which accounts for about 55 per cent of global demand.

Mr Andy Smith at UBS in London considers that more than 70 per cent of changes in the spread between platinum and gold since 1986 can be explained by the discount of the financial Rand to the commercial Rand (a proxy for South African "supply shock") and by movements in the Nikkei stock index (a proxy for Japanese demand).

The sharp rise in platinum prices early this year may have been due partly to precautionary Japanese buying, but much of it seems to have been driven by commodity funds speculating in the futures markets.

The drop in the platinum price over the past few weeks

seems due to no small measure to commodity funds liquidating their holdings ahead of the election, and there seem to be few fundamental reasons for a rapid rise.

The re-integration of the Sophuthatwana homeland, a leading source of platinum, into South Africa in February removed the main risk to the Republic's supply. South African production of the metal is expanding, and so is recycling. However while there may not be much sustained upward pressure on platinum prices over the next few months, 1993 and 1994 could be a different matter. By then, the Japanese economy should be well on the mend, and the honeymoon of South Africa's new multi-racial government could well be fading.

US technology stocks

This week could be a very bumpy one for US technology stocks as a raft of the sector's

leading companies produce first quarter figures, including Intel and Microsoft (today) and IBM (Thursday).

Technology stocks have been among the US market's strongest performers recently but the sector has been in a nervous state since a sharp drop in prices across the board last week, when Wall Street took fright at what appeared to be a series of relatively innocuous events.

The primary catalyst was first quarter earnings from Motorola, which were 48 per cent up on last year, but 1 cent per share shy of Wall Street's mean expectation. The stock fell 10 per cent in two days, even though Motorola is one of the strongest companies in the sector. It has a broadly diversified product line and dominates the wireless communications market, which is set for explosive growth, both in the US and internationally.

The anxiety over Motorola was compounded by the semi-

conductor industry's report of a book to bill ratio (orders to product shipped) of 1.13 for March, which was healthy and unchanged from February. However it was below Wall Street expectations, which ranged as high as 1.2. On Friday Digital Equipment saw 20 per cent knocked off its share price when it reported losses which were much heavier than expected.

Digital, struggling to adapt belatedly to a shift in demand from large systems to personal computers, is something of a special case, and there is no obvious explanation for the market's general disenchantment with technology.

As much as anything, it seems to be due to the puncturing of excessively high expectations and fear that US industry's sharply increased spending on high technology capital equipment could start to reach a plateau.

Motorola, for example, seems to have been punished partly

because it has established a tradition of consistently beating the market's earnings forecasts. Merely matching them is a disappointment, and that could spell trouble for other companies reporting less than stellar figures this week.

Corn and beans

The television news pictures have a depressing familiarity from last year. Heavy rains have again brought flooding to parts of the agricultural mid-west, reviving memories of last year's Mississippi floods, which sent the price of agricultural commodities sharply higher. So far, however, the deluge has had little effect on the price of corn and soybeans, the two crops most affected by the floods of 1993.

This is partly because planting has yet to start, but also because meteorologists are predicting that 1994 will not see a repetition of last year's severe flooding. The outlooks so far are isolated and the forecasters are predicting normal precipitation over the next month.

Corn prices, which have risen more than 20 per cent since the start of 1993, and soybeans, up 13 per cent, look like remaining robust for the next few months. However if the meteorologists are correct they could come under substantial downward pressure as harvest time approaches.

That is because farmers are planning to plant nearly 140m acres of the crops this year, the highest in almost a decade, and the Federal government has put a one year hold on its programme under which farmers have to idle land to qualify for crop subsidies. It is anxious to rebuild grain stocks which have fallen to their lowest level since the 1970s because of last year's flooding.

Better harvests around the world mean that US exports of olefins, feed grains and wheat could be down 15 per cent this year, which should also put

Total return in local currency to 14/4/94

	US	Japan	Germany	France	Italy	UK
Cash	0.07	0.04	0.11	0.12	0.15	0.08
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

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Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21

	US	Japan	Germany	France	Italy	UK
Week	0.07	0.04	0.11	0.12	0.15	0.08
Month	0.20	0.20	0.21	0.21	0.21	0.21
Year	3.44	3.21	3.21	3.21	3.21	3.21



Sharply improved results for Lyonnaise des Eaux-Dumez in 1993

- Net income: FF 804 million (compared with FF 379 million in 1992)
- Cash flow: FF 6 billion (+16%)

At its meeting of April 13, 1994 chaired by Jérôme Monod, the Board of Directors of Lyonnaise des Eaux-Dumez reviewed the Group's parent company and consolidated financial accounts for the 1993 fiscal year.

EQUITY MARKETS: This Week

NEW YORK

Frank McGurty

Continued stability in sight

Wall Street investors may have put the rough seas behind them. After safely navigating the month's most important economic obstacles, especially the potential hazards of last week's inflation data, stocks are picking up fresh signals of stability from the catalytic bond market.

But a torrent of quarterly earnings to be released this week is sure to raise a ripple or two. Disappointments could even lead to sell-offs in a particular sector, as Motorola demonstrated last week when its results sparked a rout in technology stocks.

"With most of the major indicators now out of the way, I see the market continuing to stabilise," says Mr Peter Cardillo, director of research at Westfalla Investments.

Last week, share prices held fairly steady and activity returned to a measured pace after a fortnight of staggering volume and sharp swings in the key market indices.

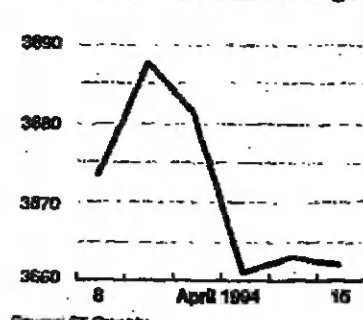
The bellwether Dow Jones industrials finished with a net fall of 11 points on average daily NYSE volume of 371m shares, against 322m the previous week.

But the jitters which have dominated since the Federal Reserve tightened monetary policy for the second time on March 22 have not dissipated entirely.

"Investors have tied themselves in knots about the economy's strength, the inflation outlook and about the prospects of another Fed rate increase," says Mr James Solloway, chief investment strategist at Argus Research in New York. He believes the market is "extremely oversold" at present but doubts many investors agree with him.

Mr Solloway questions the perception among many analysts

Dow Jones Industrial Average



that the market's valuation remains excessive. Earnings and share prices are in line with historical levels when special charges for restructurings are excluded from corporate results, he argues.

Last Wednesday afternoon revealed the market's potential for upset. The NYSE's uptick rule, which restricts programme-guided selling, was tripped near mid-day when the Dow plummeted to a 50-point decline. The sudden drop came amid further weakness in the US Treasury market, in a pattern that has characterised the two-month-old "correction" in share prices.

Stocks were rattled because bonds had fallen despite tame consumer and producer price data. Traders were speculating that the Fed may raise interest rates on the heels of Friday's report on March capacity utilisation, which provides clues on long-term inflationary trends.

In the event, the data showed factories, mines and utilities had operated at 83.6 per cent of capacity, a slight gain which fell short of forecasts. The news cleared the way for two uneventful sessions to close out the week.

Mr Solloway sees the likelihood of continued chopiness until the anxieties over interest rates subside. There is no question the mood remains pessimistic, he says.

But even if the market falls anew, he is confident the worst is over.

LONDON

Terry Byland

Hope of early base rates cut revived

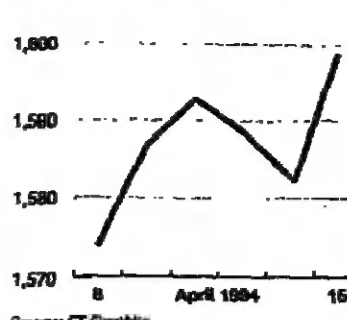
Hopes for an early cut in UK base rates are back in force following the March retail price index figures and the stock market faces this morning with more enthusiasm than for several weeks past. The recent correction appeared to blow itself out when the FT-SE 100 index found support around 3,100. Since then, equities have tried to respond to good company news, in particular to a stream of dividend rises, but have been balked by erratic bond markets, which have been reacting feverishly to developments in the Bundesbank/US Federal Reserve dramas.

Setting aside the Bundesbank's success last week in wrong-footing markets and the anxiety over the accidental downing of US helicopters over Iraq, the international bond market some has not changed significantly. The shift in sentiment has come at home, where the March inflation numbers are seen as providing credibility for the base rate cut which markets assume the UK chancellor of the exchequer would like to make.

Strauss Turnbull believes markets could be looking at annualised inflation of no more than 2 per cent by next month, opening the way for a cut of ¼ per cent in interest rates, probably around the time of the local elections in May. Most analysts would be in agreement, although some would warn rates will be rising again by the second half of the year.

Dividend growth figures have received a further boost now the effects of the 1993 Budget reduction in advance corporation tax credit has dropped out of year-on-year data. Dividend growth is well on target for expectations of a 6 per cent increase for 1994, according to surveys of fund managers, or as much as 10

FT-SE-A All-Share Index



per cent, according to some analysts. These trends are expected to remain as strong in 1995.

The best performances have been seen in cyclical stocks as confidence in economic recovery has revived. Building and construction stocks are leading the market and have traditionally responded sharply to interest rate cuts at home and, in the case of several leading stocks, to rate cuts in Germany.

The oil sector is now moving powerfully as some, but not all, analysts begin to predict recovery in crude prices. With BP and Shell heavily-weighted components of market indices, the impact on market ratings of the rally in the oil sector will be significant.

However, any benefits to market indices of oil sector outperformance could be counter-balanced by uncertainty in the pharmaceutical sector. After a poor 1993, the first quarter has proved equally disappointing, with Glaxo underperforming the FT-A All-Share Index by nearly 11 per cent, Zeneca by over 7 per cent, Wellcome by nearly 6 per cent and SmithKline by about 2 per cent.

The damage to drug stocks originated from poor results from the US majors but has left the UK names highly vulnerable to specific developments. Market recovery is likely to be highly selective.

OTHER MARKETS

ZURICH

A busy week is in prospect for the pharmaceutical sector. Ciba unveils first-quarter sales figures today and Roche full-year results tomorrow. Goldman Sachs expects 1993 net profits will be towards the top end of market expectations, which are for a 18-30 per cent rise. It adds that its own estimate of SFr2.39bn, which would represent a 24.6 per cent increase, may well be exceeded by SFr50-60m. On Wednesday, Sandoz details 1993 figures and announces first-quarter sales for the current year.

PARIS

Peugeot Citroën announces 1993 results on Thursday. Kleinwort Benson forecasts a loss of about FF1.6bn. But it expects the group to report earnings of FF1.57bn in 1994 as a result of its restructuring measures, the success of its new models, notably the Kantia and the 306, and the slight improvement expected in the French economy. It also expects the group to continue to outperform the market in coming months.

The Euro Disney banks expect to finalise their FF1.3bn rescue package to salvage the troubled leisure group by the end of the week.

AMSTERDAM

Nedlloyd, the Dutch shipping and road haulage group which has been one of the Dutch stock market's best performers in recent months, reports full-year figures on Thursday. The group, which suffered a F1.11bn loss at the half-way stage, said then that there would be a clear improvement in the second half, although the figures would remain negative.

MILAN

Extension of the pre-opening session on the Milan bourse to 10.30am from the current 10.00am takes effect from today, along with other measures agreed last week in an attempt to ease pressure on the computer system, which has struggled to cope with the recent flood of orders. The new regime includes alterations to accepted bid/sell ranges for shares and rules on grouping of share orders.

TOKYO

Concern over the political situation continues, although the view is growing that there will be no great change in economic policy, whoever becomes the next prime minister. Investors are more likely to focus on the yen and fluctuating global markets.

RISK & REWARD

End-users left behind by change in derivatives



News of further corporate losses on derivatives in the last few days has reawakened concerns about the way companies use these complex financial instruments.

Last week, Procter & Gamble, the US consumer products company, took a \$100m after-tax hit on two "geared" swaps. In Japan, Kashima, a privately held oil company, admitted it had accumulated a massive ¥150bn loss on currency derivatives.

Only a few months ago, the German industrial giant Metallgesellschaft had to seek help from its banks after losing around \$1bn on oil derivatives trades by a subsidiary.

In the light of the recent spate of losses, the Group of Thirty's survey of practices among dealers end-users makes interesting reading.

The G30 survey was conducted a year ago, and formed the basis of the Washington-based think-tank's detailed recommendations on tracking and controlling derivatives.

The survey has just been published, and although some progress in implementing the G30 recommendations may have been made, the findings suggest that the speed of the market's development has in some cases left behind less sophisticated end-users.

The end-users surveyed are mainly companies, or public sector entities, with only a small proportion - 3 per cent - of institutional investors. According to the survey, 29 per cent of end-users said there was little understanding of derivatives at board level. While 53 per cent claimed "a sufficient understanding relative to the use of derivatives" by their organisation, only 16 per cent felt there was a good understanding.

More encouraging was the finding that 39 per cent of end-users had at least one board member with relevant on-the-job derivatives experience.

However, below board level, 29 per cent said there was no organised training available to management on how derivatives can be used and should be managed.

The survey also showed up some weakness in the support functions, where 21 per cent felt the training provided was not adequate to ensure that business is conducted effectively.

The findings among derivatives dealers themselves also left some room for concern: 65 per cent said that their board of directors had some knowledge, but there was a heavy reliance on the next level of management.

However, in one important area - the level of disclosure in public financial statements - end-users are leading the way. 88 per cent state the total notional amount of derivatives outstanding, and 51 per cent divide it by product type.

Among the dealer community, this falls to 36 and 40 per cent respectively. However, since the survey was conducted, there have been notable advances led by the US banks, but filtering down to the normally secretive German banks - perhaps in an attempt to forestall the regulatory enforcement of such disclosure.

Another interesting revelation from the end-users is their heavy concentration on over-the-counter derivatives: 89 per cent said they use OTC more than exchange-traded derivatives.

Although the survey reveals some areas for concern, perhaps the most interesting finding was the extent to which derivatives are now viewed by end-users as an essential tool for risk management, aside from any position-taking or profit-making aims.

All the end users surveyed described the value of derivatives as important, very important or even imperative (42 per cent not one said they were of little value or not very important).

Tracy Corrigan

INDICES AT A GLANCE

	Closing price	Over week	On 12 months	Since Jan 1	High	Low	12 month	High	Low	1994
FT-SE 100	3,168.30	+1.5	+11.9	-7.3	3,520.30	2,786.90	8/5/93	3,520.30	2,786.90	31/3/94
Dow Jones Ind.	3,691.47	+0.3	+5.9	-2.5	3,978.36	3,111.84	28/4/93	3,978.36	3,111.84	4/4/94
Nikkei	20,184.83	+1.2	+2.5	+15.8	21,148.11	13,919.83	29/11/93	20,677.77	15,359.74	4/1/94
Dax	2,200.42	+0.1	+31.4	-2.9	2,267.98	1,603.04	24/5/93	2,267.98	1,603.04	2/3/94
CAC 40	2,169.59	+2.1	+8.8	-4.8	2,355.93	1,835.72	17/5/93	2,355.93	1,835.72	31/3/94
Borsa Com. Ital.	800.32	+5.8	+57.4	+22.2	800.50	508.01	18/8/93	800.50	508.01	10/1/94

Source: FT, Graphix



BARINGS

	FORD CREDIT EUROPE PLC 100% owned by Ford Motor Co. Public float: 100% Listing: 1994
	NATIONWIDE BUILDING SOCIETY 100% owned by Nationwide Building Society Public float: 100% Listing: 1994
	NATIONWIDE BUILDING SOCIETY 100% owned by Nationwide Building Society Public float: 100% Listing: 1994
	NATIONWIDE BUILDING SOCIETY 100% owned by Nationwide Building Society Public float: 100% Listing: 1994
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	NATIONWIDE BUILDING SOCIETY 100% owned by Nationwide Building Society Public float: 100% Listing: 1994
	NATIONWIDE BUILDING SOCIETY 100% owned by Nationwide Building Society Public float: 100% Listing: 1994

NV Koninklijke KNP BT

Annual General Meeting of Shareholders

Shareholders are invited to attend the Annual General Meeting of Shareholders to be held in the Heijmansaal at the Okura Hotel, Ferdinand Bolstraat 333, Amsterdam on Friday 6 May 1994 at 11:00 am.

Agenda

- 1 Opening of the meeting
- 2 Discussion of the 1993 Annual Report
- 3 Approval of the 1993 Financial Statements
- 4 Approval of the dividend proposal for 1993
- 5 Amendments to the Articles of Association
- 6 Proposal to appoint Coopers & Lybrand as auditors of the company
- 7 Explanation of the amendment of the existing call option granted to the Stichting Preferente Aandelen N.V. Koninklijke KNP BT
- 8 Authorization to issue shares
- 9 Authorization to purchase shares of the company
- 10 Consultation in respect of the completion of 3 vacancies of the Supervisory Board
- 11 Any other business
- 12 Closing of the meeting

The full agenda, annual documents, proposal to amend the articles of Association (with explanatory notes) and the particulars as referred to in Article 143, clause 3, book 2 of the Dutch Civil Code will be available for inspection from Wednesday 20 April 1994 until the conclusion of the meeting at the offices of NV Koninklijke KNP BT at Paalbergweg 2, 1105 AG Amsterdam as well as at the head offices of the banks mentioned below, where they may be obtained free of charge.

In order to be admitted to the meeting, holders of bearer shares must deposit their share certificates no later than Friday 29 April 1994 with one of the following bodies, in return for which they will be issued with a receipt that will act as a pass for admission to the meeting:

- In the Netherlands:
- MeesPierson N.V.
 - ABN AMRO Bank N.V.
 - Internationale Nederlanden Bank N.V., all in Amsterdam
 - Rabobank Nederland, Utrecht

In Belgium:

- Generale Bank
- Kredietbank
- Bank Brussel Lambert, all in Brussels

In Germany:

- Deutsche Bank AG, Frankfurt am Main and Düsseldorf

In Austria:

- Creditanstalt-Bankverein, Vienna

In Switzerland:

- Swiss Bank Corporation
- Credit Suisse
- Union Bank of Switzerland, all in Zurich

For this purpose, a declaration issued by a bank or equivalent institution that the share certificates are being held in custody by the institution in question on behalf of the shareholder and will remain in their custody until the conclusion of the meeting will be equated with a share certificate.

Holders of registered shares who wish to attend the meeting are required to advise the Executive Board of the company in writing of their intention, stating the numbers of their shares; such notification must be received by the Executive Board no later than Friday 29 April 1994 at its offices at Paalbergweg 2, 1105 AG Amsterdam (P.O. Box 23456, 1100 DZ Amsterdam).

Shareholders being represented at the meeting by a proxy are required to issue a written proxy. Such proxy must be received by the Executive Board of the company no later than 3 May 1994. Shareholders also include usufructuaries and pledgees which have the right to vote.

Supervisory Board
Amsterdam, 18 April 1994



AUTHORISED UNIT TRUSTS

● FT Cityline Unit Trust Prices: dial 0891 430010 and key in a 5 digit code listed below. Calls are charged at 39p/minute cheap rate and 49p/minute at all other times. International access available by subscription only. For more details call the FT Cityline Help Desk on 071-873 4378.

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guide.**

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Saw & Property Group - Cont'd					Standard Life Assurance Company					Window Life Assur Co Ltd - Cont'd					Provident Capital International Ltd - Cont'd					Fidelity Money Funds - Cont'd					CIBC Fund Managers (Guernsey) Ltd					Scottish Value Management (Guernsey) Ltd					AXA Equity & Law Ltd Fund Mgrs				
Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield	Code	Unit Price	NAV	Div	Yield
001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00	001	1.00	1.00	0.00	0.00

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DAMAGED FINNS NOTED
Prices are in dollars unless otherwise indicated and bond
comparisons \$ with an prefix refer to U.S. dollars. Yields %
shown for all coupon securities. Prices of coupon notes bear-
ing interest are subject to coupon grace rate on maturity.
Description of the U.S. Government securities is in italics.
* Single previous transaction. † Issued on a 100%
underwriting for collective investments in Government bonds.
†† Includes all coupon bonds and all commercial notes except
commodities. ‡ Includes all coupon bonds and all commercial
notes except commodities. § Yield before income tax. ¶ Yield before
income tax and state income tax. ††† Yield before state
income tax and state income tax. †††† Yield before state
income tax and state income tax. ††††† Yield before state
income tax and state income tax.

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MONEY MARKET FUNDS

DOLLAR SPOT FORWARD AGAINST THE DOLLAR

Money Market Trust Funds

Case	Age	Gender
1	25	Male
2	30	Female
3	35	Male
4	40	Female
5	45	Male
6	50	Female
7	55	Male
8	60	Female
9	65	Male
10	70	Female
11	75	Male
12	80	Female
13	85	Male
14	90	Female
15	95	Male

[illegible]

Money Market

[illegible]

FIXED INTEREST

[illegible]

Performance Charges Account			
1900-1999.00	1.00	0.75	1.00
20.000-4.2.000.00	2.50	2.00	2.50

[illegible]

	week ago	21%
\$ LIBOR FT London		

[illegible]

Brown Shipley & Co Ltd			
Founders Court, Ladbroke, London W12			071-80
MCA	3.75	2.83	3.83

[illegible]

	Jun	95.91	95.97
	Sep	95.42	95.44
	Dec	94.83	94.93

150,000-200,000	2.73	2.57	2.71	2.78	3.05
200,000-250,000	2.73	2.57	2.71	2.78	3.05
250,000-300,000	4.55	3.16	3.07	2.82	3.05
300,000-350,000	4.55	3.16	3.07	2.82	3.05
350,000-400,000	4.55	3.16	3.07	2.82	3.05
400,000-450,000	4.55	3.16	3.07	2.82	3.05
450,000-500,000	4.55	3.16	3.07	2.82	3.05
500,000-550,000	4.55	3.16	3.07	2.82	3.05
550,000-600,000	4.55	3.16	3.07	2.82	3.05
600,000-650,000	4.55	3.16	3.07	2.82	3.05
650,000-700,000	4.55	3.16	3.07	2.82	3.05
700,000-750,000	4.55	3.16	3.07	2.82	3.05
750,000-800,000	4.55	3.16	3.07	2.82	3.05
800,000-850,000	4.55	3.16	3.07	2.82	3.05
850,000-900,000	4.55	3.16	3.07	2.82	3.05
900,000-950,000	4.55	3.16	3.07	2.82	3.05
950,000-1,000,000	4.55	3.16	3.07	2.82	3.05
1,000,000+	4.55	3.16	3.07	2.82	3.05
2,000,000+	4.55	3.16	3.07	2.82	3.05
3,000,000+	4.55	3.16	3.07	2.82	3.05
4,000,000+	4.55	3.16	3.07	2.82	3.05
5,000,000+	4.55	3.16	3.07	2.82	3.05
6,000,000+	4.55	3.16	3.07	2.82	3.05
7,000,000+	4.55	3.16	3.07	2.82	3.05
8,000,000+	4.55	3.16	3.07	2.82	3.05
9,000,000+	4.55	3.16	3.07	2.82	3.05
10,000,000+	4.55	3.16	3.07	2.82	3.05
11,000,000+	4.55	3.16	3.07	2.82	3.05
12,000,000+	4.55	3.16	3.07	2.82	3.05
13,000,000+	4.55	3.16	3.07	2.82	3.05
14,000,000+	4.55	3.16	3.07	2.82	3.05
15,000,000+	4.55	3.16	3.07	2.82	3.05
16,000,000+	4.55	3.16	3.07	2.82	3.05
17,000,000+	4.55	3.16	3.07	2.82	3.05
18,000,000+	4.55	3.16	3.07	2.82	3.05
19,000,000+	4.55	3.16	3.07	2.82	3.05
20,000,000+	4.55	3.16	3.07	2.82	3.05
21,000,000+	4.55	3.16	3.07	2.82	3.05
22,000,000+	4.55	3.16	3.07	2.82	3.05
23,000,000+	4.55	3.16	3.07	2.82	3.05
24,000,000+	4.55	3.16	3.07	2.82	3.05
25,000,000+	4.55	3.16	3.07	2.82	3.05
26,000,000+	4.55	3.16	3.07	2.82	3.05
27,000,000+	4.55	3.16	3.07	2.82	3.05
28,000,000+	4.55	3.16	3.07	2.82	3.05
29,000,000+	4.55	3.16	3.07	2.82	3.05
30,000,000+	4.55	3.16	3.07	2.82	3.05
31,000,000+	4.55	3.16	3.07	2.82	3.05
32,000,000+	4.55	3.16	3.07	2.82	3.05
33,000,000+	4.55	3.16	3.07	2.82	3.05
34,000,000+	4.55	3.16	3.07	2.82	3.05
35,000,000+	4.55	3.16	3.07	2.82	3.05
36,000,000+	4.55	3.16	3.07	2.82	3.05
37,000,000+	4.55	3.16	3.07	2.82	3.05
38,000,000+	4.55	3.16	3.07	2.82	3.05

The Co-operative Bank
PO Box 300, Bournemouth, Dorset

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	Notes	Price
Anglo Am Ind		222 1/2
Barlow		23 1/2
Gold Fide Prop R		70 1/2
NK Props	4	260 1/2
SASCO	4	210 1/2
SA Brown		210 1/2
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VEHICLE FLEET MANAGEMENT

Monday April 18 1994

Changes in the taxation of company cars have failed to shake their popularity as status symbols. In Europe, the entry of Japan's three UK-based producers has raised competition for business fleet orders to fever pitch, says John Griffiths

The mother of all battles

The business car market is crucially important to all car makers. In the UK, it is estimated that more than half of all sales are made to companies.

In the past, the competition for business sales has reached fever pitch, stirred up by one of the steepest downturns on record in Continental European markets.

Although a frail recovery is now beginning, the competitive temperature is also being raised by other factors, notably the coming on stream of two more Japanese "transplant" car factories - Toyota's and Honda's - in the UK.

Toyota, the first, is now well established, having first begun production in Sunderland in the mid-1980s. But it has expanded well beyond original projections, last year making nearly 200,000 units and becoming the biggest car exporter from the UK.

Toyota's and Honda's UK plants have been on stream only since the beginning of last year and are still climbing

Japan's three UK "transplants" see more business sales as vital

towards their combined declared capacity of 300,000 units a year. Yet few expect that these plants will also not be expanded further, and in any case the EU is scheduled to become completely open to all Japanese cars, including direct imports from Japan, by the end of the decade.

All three know they must have a firm presence in the business car market for their long-term viability to be ensured - and are meeting fierce resistance from the indigenous European industry.

One of the predictable consequences is that the customers - the businesses, partnerships and individual entrepreneurs operating an estimated 10m-plus business cars on Europe's roads - are enjoying a buyers' market stretching as far into the future as the industry cares to look.

Also helping to hold down prices, and driving manufacturers and their dealers to offer business car operators an ever more extensive and sophisticated network of support services, is the continuing sharp debate on variations in new car prices within Europe and whether the existing system of exclusive new car dealerships - which requires an exemption from EU competition rules - should be allowed to continue after the exemption expires in mid-1995.

Not surprisingly, the industry fears a retailing "free-for-all", and has been trying to harmonise prices and limit the number of dealers both in the UK and in other European countries. In the UK, it is estimated that the number of dealers is falling by 10 per cent a year, while in Brussels it is estimated that the "block exemption" options.

As a result, fleet managers would appear to have little incentive to take advantage of the creation of the EU single market in cross-border shopping for cars.

The lion's share of fleet business traditionally has gone to a country's leading indigenous, established, producers - in the UK, that means Ford, Vauxhall, Rover and Peugeot. Few manufacturers or importers have previously managed to secure more than a one or two per cent share each in the face of deep discounting - of 35 per cent or more in a few extreme cases - and other inducements by the majors to retain fleet

In addition, until the "transplants" began generating significant component and other jobs in the UK and Continental European states, Nissan and other Japanese companies had to contend with widespread corporate hostility to "buying Japanese", and even Sunderland-built models were proscribed from many fleets.

Continental Europe as well as the UK. Toyota claims to be already on the "approved" list of more than 500 sizeable companies in the UK alone.

To raise the competitive stakes further, North American manufacturers are also eyeing Europe's car market as potentially fertile ground for US-built niche vehicles such as SUVs (multi-purpose vehicles) and minivans (four-wheel-drives).

So far, however, Europe is showing no signs of imitating the US, where leasing and provision is low and where leasing of cars by individuals, rather than purchase, is gaining ground rapidly.

This is despite some gloomy prognostications in the UK, where steep rises in company car taxation imposed from the late 1980s until last year has prompted some industry observers and accountancy groups to suggest that many company car drivers, if offered a cash alternative, would take it.

In reality, the company car had long been seriously undervalued for tax purposes. And company car policy surveys undertaken since the 1993 Budget - which claimed to have at last achieved tax "neutrality" for the company car - indicate clearly no significant decline in the company car population is in prospect.

That will have come as no surprise to people like Mr Tony Vernon-Harcourt, joint editor of the annual Monk's Guides to company car policies in both the UK and Continental Europe. The perception that company cars are a peculiarly British phenomenon is just plain wrong, he points out. They have become a deeply entrenched part of remuneration packages throughout Europe, with any tax advantages they may possess forming only part of the picture.

Perceived status, the freedom from servicing and repair "hassles", and from the stress of buying and selling privately all figure high on the list of company car "pluses", while Monk's researches show that companies regard their ability to offer the "right" kind of company car as a useful weapon in wooing talented staff away from rivals.

Just one statistic makes the point - in 10 out of 12 countries surveyed regularly by Monk, at least nine out of 10 general managers have an automatic entitlement to a car.

Surveys show that

Many firms have a poor grasp of their fleet costs and how to curb them

Analysts of the business community consistently indicate that many companies still have only a poor grasp of their true fleet costs and how to minimise them. However, as the number of factors to be considered multiplies, the management of company fleets becomes an ever more demanding business.

To traditional concerns such as model choice, efficient purchasing, replacement cycles and maintenance organisation there have recently been added factors such as soaring insurance premiums and the requirement to take measures against the likelihood of theft.

As a result, many companies have thrown their hands in the air and have simply surrendered their fleets to outside management.

Thus a new catch phrase has entered the world of fleet management: out-sourcing. Implemented to the full, it means a company simply receives a monthly bill for everything connected with its fleet from contract hire rentals or fuel

"But outsourcing begs the question of just how far you go," according to Mr Geoffrey Bray, sales and marketing director of Fleet Support Group, which maintains that it can be an unjustifiably expensive "cop-out" by management.

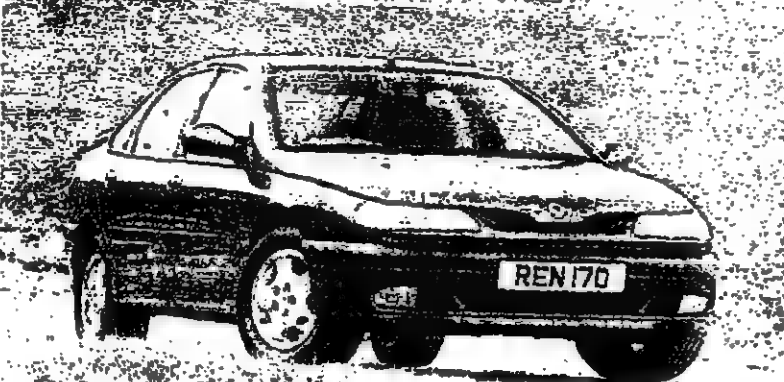
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NEW moves in the escalating war against car theft; insurance rates rise slowly down PAGE 6

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VEHICLE FLEET MANAGEMENT 2

Standardising Europe's car prices is thwarted by exchange rate turbulence, says Kevin Done

Convergence remains a fantasy

A closer look at the new prices in Europe will remain "a mere fantasy", as long as the European Union is confronted with frequent significant exchange rate realignments, according to leaders of the European car industry.

The latest survey of car prices published by the European Commission at the end of last year showed that around 80 per cent of car prices from European manufacturers and 90 per cent of Japanese car prices had differentials across the EU of less than 20 per cent.

According to the Commission, Spain and Portugal are now the lowest price markets in the EU, while Germany is the highest (based on prices in November).

The issue of pan-European pricing has been caught up in the growing debate about the future of the car industry's controversial selective distribution system, which allows the use of dealer networks.

As far as the European Automobile Industry Association (ACEA) is concerned, however, it is currency fluctuations that have the "decisive influence" on car prices. "Greater convergence of car prices in Europe will remain a mere fantasy as long as the European Union is confronted with frequent, significant exchange rate realignments and widely varying tax regimes," the association said in a recent report.

This stance, broadly rejected by European consumer organisations, that are seeking the removal of exclusive dealer networks, has been given significant support by the latest European Commission price study.

The study also found that pricing

across Europe is unlikely to ease in the near future, however, as the issue of price differentials is inextricably linked to the debate over the selective distribution system. In mid-1993 the present 10-year "block exemption", which controversially allows carmakers to use a selective dealer distribution system in contravention of European Union competition rules, is due to expire.

The exemption, granted in 1985, is conditional in part on car prices between member states not differing by more than

All EU manufacturers have price differences of more than 25 per cent for at least one model

12 per cent in the long-term or by more than 18 per cent for periods of less than a year.

Before the currency turmoil in the autumn of 1993, the motor industry had been warned by EU competition authorities that a renewal of the block exemption would depend importantly on car manufacturers' performance in conforming with these limits on car price differentials.

Since the upheaval in the European exchange rate mechanism, carmakers have been able to seize on the currency issue in their defence.

Car manufacturers' efforts to reduce price differentials had not been reflected in the prices published by the Commission, as they had largely been offset by recent currency realignments versus the ECU, said ACEA.

These had varied from a 3 per cent revaluation in the Deutsche Mark and the Guilder and 7 per cent devaluations of the Escudo and the peseta.

The Commission's latest study - the second of what is now becoming a regular biennial exercise - does accept that "car manufacturers have tended to reduce price differentials for most of their models", if monetary fluctuations are excluded.

When the effects of exchange rate changes are removed, about 90 per cent of all car price differentials covering both European and Japanese models are less than 20 per cent across EU member states, says the Commission.

The study shows that the biggest price disparities occur in the market segments for small cars, while the price differentials are not as marked for medium and large cars.

Spain was now the lowest price market in the EU according to the latest Commission survey, but as recently as June 1992 it had been the highest price market according to ACEA.

All European manufacturers have price differentials of more than 25 per cent for

at least one model. The Spanish subsidiary of the Volkswagen group of Germany, currently has the widest price variations for identical models across the EU, according to the latest study, with 50 per cent of its models having price disparities of more than 20 per cent.

By contrast, the Volkswagen marque has significantly reduced its price differentials from 50 per cent of its models having disparities of 20 per cent or more in the Commission's initial study in the first half of 1993 to only 10 per cent at the end of 1993.

Price differentials for Japanese models are on average lower than for European models, the Commission says.

According to a recent study published by Lindvigsen Associates on the issue of the block exemption, the present EU requirement for aligning prices across the Union is one of the "most difficult issues" facing the Commission in framing a new regulation.

"Price differences of more than 15 per cent will continue to exist, that have nothing to do with selective distribution," says the report, Beyond 1995: The Future of Car Dealer Franchising in Europe.

Rather than converging with the single market, such exogenous factors as currency fluctuations and national taxes are stubbornly resistant to harmonisation.

The Lindvigsen report supports the move by the Commission to encourage greater price transparency in the EU, however, through the biannual price study. It suggests that the requirement for such transparency could be made part of the regulation for a renewed block exemption.

It supports too the call from motor retailers for the practice of direct sales by

Some UK carmakers are sharply cutting or even eliminating dealer margins on selected new models

carmakers to large fleet customers to be curtailed. "High volume purchasers can obtain much deeper discounts from manufacturers than the manufacturers' own dealers commonly can. Such customers include the contract hire and leasing companies as well as large corporate fleet operators.

"The discounts available to daily rental companies, for example, often allow the car to be disposed of for more than the acquisition price," says the report published last month.

The UK Retail Motor Industry Federation in particular has criticised the "deep

discounts which large fleet owners obtain from suppliers, which distort the price structure for other buyers."

The latest European Commission car price study noted that "a general downward trend" for car prices in the EU had occurred during 1993. It is unclear how far this trend has been reflected in actual prices for the final car buyer, however.

In the UK some carmakers are sharply cutting or even eliminating dealer margins on selected new car models in a move to reduce the list prices in particular of entry level models, the cheapest cars in a manufacturer's range.

One of the first to take such action has been Volvo, the Swedish carmaker, which has eliminated the dealer margin on its entry level cars and has replaced it with a handling charge.

Volvo accepts that the actual transaction price paid by the customer on its cheapest models has not changed, but the elimination of the dealer margin has removed any discount and haggling, and the list price now represented the transaction price.

Before with discounts it was possible to get down to the prices we are now advertising, but now we can include these prices in our list prices. We are legitimising the cut-price deals that were being done before, but which we could not advertise. Our dealers wanted a car below £10,000 again, after our price increases last September had taken our cheapest cars well over £10,000."

Volvo has not yet decided whether it will extend the initiative in the UK to other models. If it is successful, we could look elsewhere in our range."

Mobile telephones just keep on proliferating, reports Paul Taylor

The car becomes an office

Leaving the office used to mean saying goodbye to phone, fax and computer. In the last decade, however, technology advances, particularly in data processing, cellular radio-telephony, have led to the birth of the mobile office.

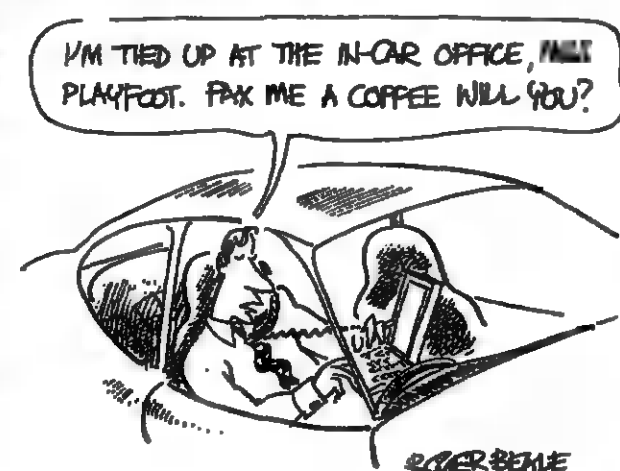
The mobile telephone, in particular, has quickly established itself as an effective business tool in the UK and elsewhere in Europe. Since the introduction of cellular radio services in Britain in 1985, the number of subscribers to the two original analogue national networks, Cellnet and Vodafone, has grown to around 2.1m - or almost a fifth of the total 9.5m users in Europe.

Most of these subscribers are business users, many of whom started with a dedicated carphone but have more recently moved to hand-portable telephones. Many of these lightweight pocket-sized handsets can also be used in conjunction with a car-kit which removes the limitations of battery life and provides better reception.

The clear advantage of hand-portables is that they travel with the user - not the vehicle - so they can be used almost anywhere.

Nevertheless, some large fleet buyers have continued to buy dedicated carphones because of the substantial cost savings available with bulk equipment purchases.

Over the past 18 months the range of mobile telecommunication equipment and services



has proliferated. In particular, the advent of digital cellular technology has spawned a second generation of cellular networks in the UK and Europe, and encouraged the operators of traditional analogue networks to offer digital services in a broader range of tariff structures aimed at different segments of the market.

For example, the two analogue network operators in the UK now offer six digital services. Both have built digital network services based on the pan-European GSM standard - Vodafone has developed two service offerings, Metrodigital and Eurodigital on its GSM network.

Although uptake of these new GSM services has been relatively slow in the UK where the analogue networks

are still dominant and provide superior coverage, elsewhere in Europe, especially Germany, GSM services have grown rapidly.

The business traveller in particular stands to gain considerable advantages from digital services such as GSM. Digital services provide clearer and more reliable connections which are also more secure from eavesdropping. By the mid-1990s GSM services will be able to travel throughout Europe using the same handset.

In the UK, a second set of digital services based on a subset of GSM services, Personal Communications Networks (PCNs), have also appeared. Mercury One-2-One, the first PCN service in Europe, was launched in the

UK last autumn, and Hutchison 33000 is set to launch a rival service this month.

Elsewhere in Europe, Germany has licensed one PCN operator and France is licensing another. It remains to be seen whether these services prove attractive to business travellers in the longer term as PCN services were originally envisioned as primarily urban services aimed at individual customers.

Mercury One-2-One, which offers both personal and business tariffs, has a limited appeal for the moment as its service availability is confined to London and the south east, although this is being steadily extended.

This fragmentation of the cellular market has added to customers' confusion. Already some vehicle fleet operators find they are inheriting a haphazard collection of equipment, service contracts and billing systems.

According to Mercury Mobile Services, an independent service provider, many corporate users do not know how many mobile phones they have or how they are used. To address this problem, MMS offers a "free mobile communications audit" and a "consolidation service" which has been used by corporate clients ranging from Digital Equipment to Shell, the Automobile Association and UPS.

However, cellular telephony is not the only communications choice available to large corporate operators. Some large customers, including local government and utilities, which only require vehicle-to-vehicle or vehicle-to-base communications, have discovered that public access mobile radio (PAMR) networks such as National Band Three (NBS) in the UK can offer significant cost advantages.

NBS's network covers 86 per cent of the UK population and now claims more than 45,000 subscribers ranging from transport, distribution and construction companies to contractors, construction companies, waste disposal organisations and security firms.

PAMR networks can offer highly competitive mobile data services to customers who require voice and data communications, or just data for example to log and track fleet vehicles.

As the use of portable fax machines and "notebook" portable computers has grown, so too has the demand for mobile data transmission. Not surprisingly, this can be done in a growing number of ways, for example by using modems with the existing cellular telephone networks; by using PAMR or private mobile radio networks; or the services of dedicated mobile data network operators.

Generally, transmitting data over an analogue cellular system is far more difficult than over the "fixed wire" public telephone system. One increasingly popular alternative is to use dedicated mobile data services such as the Ram Mobile Data network in the UK which, like most other dedicated mobile data networks in Europe, is based on Ericsson's Mobitex technology.

Although mobile data services have generally grown more slowly than expected, the expansion of mobile computing and the next generation of portable digital assistants (PDAs) such as Apple's Newton is expected to lead to growth by the end of the century.

Poll reveals quirks of the mature manager, says Kenneth Gooding

Cabriolets and the over 40s

Now here's an interesting fact: the older the manager of a company car fleet, the more likely he or she is to restrict the choice of car available to employees.

It emerged from a survey by Lex Vehicle Leasing when more than half the companies questioned said they would not allow employees to have "exotic" vehicles such as four-wheel-drives, sports cars and convertibles.

Lex explained: "This means that, as far as the manager is concerned, a company car is a tool of the trade and to be used for the company's purpose. Therefore, standard cars may be considered inappropriate."

Older fleet managers, those over the age of 45, were the most likely to restrict choice of vehicles: 63 per cent of this age group offered no choice of age group compared with 47 per cent of those under 35. "This may be explained by the fact that older fleet managers are more likely to be found in larger companies where company policy is likely to be more tightly defined," says Lex in its 1994 "Report on Motoring".

Perhaps the most important trend to be pinpointed by the survey was that, despite a reduction in the white collar workforce, debates about the future of the company car and imminent changes in the system of company car taxation, there was no evidence that companies were phasing them out. Nor were employees pushing for cash in lieu of a company car.

These findings are reinforced by PHH Vehicle Management Services which showed no sign of any decrease in company car popularity.

Its survey revealed the most significant factor behind any increase or decrease in a company's fleet size was a corresponding change in the size of the workforce.

Only 1 per cent of company car drivers questioned for the Lex survey reported that their company was phasing out company cars. More than half, 51 per cent, reported no change of any kind in their company's policy towards company cars.

The most significant change in policy was that about one in every five drivers, 21 per cent, said that their employers had delayed renewal of company cars during the previous year. The survey showed that only 2 per cent of those questioned had had to give up their company car during the last two years. Of these, 65 per cent had become ineligible for a company car because they had changed jobs or been made redundant. Only 11 per cent of those who no longer had a company car claimed to have opted for cash or a salary increase within the same company instead of the use of a car.

The Lex survey, carried out by MORI in October, showed that 81 per cent of drivers thought of their car as "tools of the trade".



fewer than 60 per cent of those surveyed believed their vehicle to be essential for their job.

This rose to 98 per cent among those who travelled more than 12,000 miles on business each year. In all, only 15 per cent of company car drivers thought of their car as a "perk" and simply part of their remuneration package. Interestingly, over three-quarters of directors and partners considered their vehicle to be essential to carry out their jobs effectively, compared with fewer than half 15 per cent managers questioned.

Changes to the personal taxation on the benefit of having a company car, introduced in April this year, seemed to have had little impact on the opinions or actions of company car drivers, says the Lex survey.

More than one in three of them, 36 per cent, had not or did not expect to react in any way to these changes. However, 24 per cent of those ques-

tioned said they had asked for, or were likely to ask for, a pay rise, because they assumed the new tax system would make them worse off. Only 14 per cent of drivers said they had asked for, or were likely to ask for, a cheaper car to compensate for the rising tax burden.

Lex found that a high proportion, 81 per cent, did not know how much company car tax they paid. It was this that this might be because the tax is usually wrapped into the driver's general tax code and paid via PAYE.

Company car drivers, particularly those who clock up more than 20,000 miles a year, admitted to more motoring offences than private drivers.

According to Lex, more than three-quarters (76 per cent) admitted to speeding, 69 per cent of private drivers. Company car drivers were also more likely to drive through a

red light, not to "belt up," and to drive a car while over the legal alcohol limit.

Paradoxically, despite this somewhat cavalier attitude towards motoring offences, many company car drivers felt strongly about safety features in cars. They appeared more interested in safety features than in security measures.

The fitting of air bags, anti-lock braking and side-impact protection have featured highly in company car drivers' aspirations. Nevertheless, Lex found that company car drivers expected to have security features such as central locking, car alarms and deadlocks on their cars.

In spite of recent reports about concern among women about their safety while travelling alone, only 28 per cent of companies said they took special measures to protect female company car drivers. "Once again, the older the fleet manager, the greater was his or her concern."

More than eight out of 10 (82 per cent) of the drivers questioned said they would replace their car if they no longer had a company vehicle. Of these, just under two-thirds (62 per cent) would replace their company car with a private vehicle and 31 per cent said they would buy a new one. Most (90 per cent) said they would buy a car of similar quality and type to the one provided by their companies.

"The Lex Report on Motoring - The Company View," 1994, from Lex Vehicle Leasing in the UK on 0838 880000.

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VEHICLE FLEET MANAGEMENT 3

Japan-UK plants chase bulk sales, says Kevin Done

Triple offensive

The three Japanese carmakers - Nissan, Toyota and Honda - are seeking to increase significantly their presence in the UK fleet market as output grows from their UK car assembly plants.

The fleet market - defined as sales to companies running 25 or more vehicles - accounted last year for 42 per cent of the overall UK new car market of 1.78m. Its share has jumped from only 27 per cent in 1987.

The business market - defined as sales to companies running between two and 24 vehicles - accounted for additional sales of around 350,000. Nissan, which has the largest share of any Japanese carmaker in both the UK and in west Europe, estimates that two out of every three new car purchases in the UK are made with company money.

These sectors cannot be ignored by any of the world's leading carmakers aiming to capture a significant share of the UK new car market.

As long as the Japanese car producers were constrained by quota limits on direct vehicle exports from Japan, they preferred to direct their main attention to the retail market, but that picture is now changing dramatically, as they build up local sources of production in Europe.

Nissan, Toyota and Honda have their first European car assembly plants in operation and they are all located in the UK. As far as the fleet market is concerned, this gives them the opportunity of breaking through any remaining prejudices on the part of the big

fleets against buying cars that are not British or European-built.

The quota restraints on direct exports from Japan are in any case being eased, as the European Union moves towards removing all restrictions on car imports by the end of 1993. In the case of Nissan, the remaining quota restrictions are already of little significance for its UK sales efforts, however, as 70 per cent of the vehicles it sells in Britain are now European-built.

It was the first Japanese car to be produced in Britain.

"We are going forward carefully and comfortably"

Europe in 1988, when by the output in the UK had jumped to 100,000 units, which was exported.

Honda and Toyota both began car production in the UK in late 1988. Toyota output at its plant at Burnaston, near Derby, totalled 37,314 last year, while Honda produced 32,139 cars at its plant in Swindon, Wiltshire, this year and this is expected to reach 100,000 in 1994, when it will assemble a new car.

All three Japanese carmakers chose large family cars as their first models for local production in Europe, models which sell to the heart of the fleet market. The Nissan Primera, the Toyota Carina E, and

the Honda Accord are competing directly with the best-selling fleet cars of Ford and Vauxhall, the Mondeo and the Cavalier.

Honda claims that it is targeting the car driver rather than the large fleets, which have only one of two choices. "There is little profit in that sector," it says, "and competition between Ford and Vauxhall is cut-throat." It expects around 50 per cent of the UK sales of its Swindon-produced Accord to be company purchases.

Honda says that it cannot match Ford and Vauxhall's counts, but it claims that the overall running costs of the Accord are lower than its rivals because of better fuel economy.

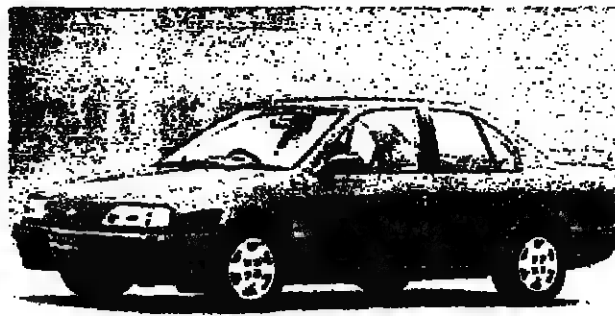
Mr. Green, a particular sales and marketing challenge in Britain, as it seeks to rebuild its share of the UK market following the slump it suffered during its long-running legal battle with Nissan. The former independent importer/distributor controlled by Mr. Green.

It has only held direct control of the UK market since the beginning of 1993, when it acquired a total of 100 dealers.

Mr. Green's share of the UK new



□ Toyota Carina E XLi, made at Burnaston, Derbyshire



□ Nissan's Primera, a large family car made at Sunderland

car market had held steady around 10 per cent throughout the 1980s, but slipped to only 4 per cent in 1993 at the height of its conflict with Mr. Botnar.

With an expanded network - it is being increased from 294 at present to 330 by the end of the year - Nissan is aiming to raise its share of the UK new car market to 5.5 per cent in 1994 from 5 per cent last year and 4.7 per cent in 1993 according to Mr. Andy Green, sales director of Nissan Motor (GB).

As part of this effort it is increasing its presence in particular in the fleet market. Mr. Green says that last year sales will account for 20 per cent of Nissan's new car sales this year compared with less than 10 per cent in 1993.

With the new sales strategy in mind, the Japanese carmaker is beginning to build up its own fleet group in the UK new car market, Ford, General Motors (Vauxhall), Rover and the PSA Peugeot Citroën group of France, the Japanese car-



□ The Honda Accord, made at Swindon, Wiltshire

makers are beginning to gain ground.

Ford, Vauxhall and Nissan all had shares in the fleet market last year. By last year Nissan's share had risen to 2.7 per cent from 1.8 per cent a year earlier, while Toyota increased its share to 1.8 per cent from 1.1 per cent in 1993. The earlier dominance of Ford, Vauxhall and Rover in the fleet market has been undermined, and the share of these three has fallen

from 88 per cent in 1987 to 69.3 per cent last year.

Nissan has raised its new car sales from 5,431 in 1991 - the low point when it was still struggling in its legal fight to take control of the franchise - to 10,890 in 1992 and 19,533 last year.

According to Mr. Simon Rutherford, NMGB national fleet sales manager, Nissan is aiming to increase its fleet sales to around 24,000 this year

1,326, but sales have doubled each year since to 2,690 in 1991, 5,521 in 1992 and 12,120 last year.

In the same period the share of Toyota's UK sales derived from the fleet market has risen from 3 per cent in 1990 to 23 per cent last year, while its share of the overall UK fleet market has jumped from 0.2 per cent to 1.6 per cent in the same period.

Toyota is aiming to increase its fleet sales again this year by close to 50 per cent to 18,000 according to Mr. Brian Mahony, Toyota (GB)'s corporate business director. He expects fleet sales to be accounting for as much as 30 per cent of Toyota's total UK car sales by the end of the year with the share reaching as much as one-third over the longer-term.

The UK-produced Carina E is accounting for 65-80 per cent of Toyota's fleet sales, and half of the group's fleet sales are to contract hire and leasing companies.

From one person in 1990 the Toyota (GB) fleet sales department has grown to 14, its fleet of demonstrator vehicles has jumped from 8 to 200, and its database of potential fleet customers has climbed from 1,200 to 11,500.

Toyota has about 80 dealers in the 270-strong network of its main strategic fleet dealers, and it is here that it has concentrated its specialist training efforts. "We are now a player in this market, and we are going forward carefully and comfortably," says Mr. Mahony.

■ User profile: LUCAS

Preference for Rovers

Restructuring, downsizing, re-organising - all flourishing euphemisms to disguise the painful need to cut costs into line with the market. Of all the perks once available to company executives, the greatest, the car, is under attack from all directions.

Lucas Industries is another example of what can be done with a bit of creative attention resulting from commercial pressure. In the course of a year Lucas now makes in making savings of 10 per cent through significantly changing its company car practices. While the overall car pool has stayed around 2,000 vehicles, its sourcing and servicing of that pool has considerably altered.

There are two categories of employees entitled to a company car at Lucas: the senior staff - where it is a tool of the job, a function of doing thousands of miles annually on company business - and management executives whose position in the company hierarchy entitles them to a car as part of their overall package.

In January, 1993, the company began looking into its company car policies, with a view to tightening up the costs and bringing some managerial order to what was rather a hodge-podge of choice. "In a sense we were running what was a whole series of mini-fleets, which was both very expensive and sometimes confusing. It didn't make a lot of sense," says the company.

Until last year both categories of user - essential car and management - were able to choose a reasonable amount of choice over brand and model; they were able to choose from six different manufacturers, have any model within a certain price bracket, and could choose from diesel or petrol.

No longer. In cost-conscious times some things have to go, and essential car users now

are restricted to one brand of car - Rover - under a sales agreement. Mr. George Simpson, formerly chairman of Lucas, is to take over as chief executive at Lucas in May.

Another fundamental change is that all Lucas's essential car users must now drive diesel cars, and choice of models has been circumscribed. These fundamental changes have not been applied to the management car over which the individual still has a choice of manufacturer and model. Lucas argues that as the company car for this grade of employee is still seen as an incentive, part of the overall salary package, the decision to limit choice as they were is justified.

A further significant change is that Lucas now operates a policy of contract hire, where previously it owned its fleet. Lex Vehicle Leasing now manages the fleet. "This minimises our administration costs and we can utilise their fleet management expertise," says Lucas. So far, the company has not offered cash incentives to its employees to rescind their company car. But the company is making it possible for individuals within the management car bracket to downgrade their vehicle, in order perhaps to get a smaller car and a variable sum of money, rather than stick with large, plush models.

And as for the April 6 tax changes, Lucas thinks they will not really affect its policies, but will naturally influence individual decisions in ways yet to be seen. Perhaps the only safe prediction is that many more individuals are likely to be thinking more carefully about precisely what benefits accrue from possessing a company car - which in turn may erode its already tenuous status as a status object.

Gary Mead

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A plethora of rival price lists are being used by dealers. Tony Bosworth examines their merits

Multi-coloured swapshops

We don't bet on the future and we don't predict the future values of cars," says Leslie Allen, director and managing editor of the motor trade's used car price bible, Glass's Guide, "because it really isn't possible to see what will happen in the future."

Try telling that to the growing band of companies doing exactly that - publishing rival price guides which claim to predict accurately the price of cars three or four years ahead. The need for such information is clear. Leasing companies buying fleets of new cars want an idea of how much those same cars will fetch tomorrow.

"It's the whole basis of the leasing industry," says Colin McLean, chairman of the British Vehicle Leasing and Finance Association's leasing and fleet committee, "and clearly the biggest pitfall for lease companies is that they get the future values wrong."

But do the price guides get them right? Sometimes not, says Alex D'Adda, managing director of Evesham-based Leasecon, a mid-sized company which runs 12,000 cars for its UK-based clients. D'Adda has recently spoken out against price guides, citing what he believes are their vastly inflated future values for a number of diesel cars when compared with their petrol counterparts.

"How can one possibly believe, as CAP and Yellow

Book are proposing, that a BMW 325TDs Touring model is going to be worth vastly more than the equivalent petrol model?" asks D'Adda. CAP Monitor is published by CAP Nationwide Motor Research, based in Skipton, North Yorkshire, and is the brainchild of John Procter and John Nolan, two Yorkshire car dealers who set up the organisation in 1979 and still own it. Their first publication was the Black Book, brought out specifically to rival Glass's Guide. Like Glass's, it is a monthly

Glass's Guide was launched in 1933 and is claimed to be part of the oldest UK research body

publication which lists values for used cars. CAP has since launched similar books for different markets: Red Book for commercial vehicles, Green Book for motorcycles. In 1991, it launched Monitor, the publication which forecasts future values.

CAP will not reveal its subscriber figures, though sales and marketing manager Joy Whitaker claims "most of the

people who order Glass's also order CAP".

Glass's Guide was launched in 1933 and is claimed to be part of the longest running research organisation in the UK.

Today, Glass's Guide is jointly owned. Thomson Publishing has a 51 per cent share and the remaining 49 per cent is owned by Hemmings, a small publishing company. Glass's is the only price guide to have an ABC circulation figure: the most recent showed 47,000 subscribers.

More recently the Yellow Book joined the fray. Yellow Book is not a product from CAP as one might suppose, but was launched three years ago by motor industry research company Sewells International, which later sold it to consumer publishing group EMAP-Response.

Yellow Book's publisher, Bill Mason, says there are currently 300 subscribers, but adds that the figure is growing rapidly.

CAP's Black Book and Glass's Guide live and breed on today's information and, in the case of secondhand prices, this information comes from the trade. Glass's Guide relies



All the world's a market: a dealer bids via satellite television to an auctioneer in the Rotherham studio of Auction Vision, which claims to have run the first international car auction with this kind of technology

mainly on a network of car dealers, auction houses and fleet managers, all of which feed prices realised in dealerships and auction rooms into the guide's headquarters in Weybridge, Surrey. Glass has six full-time editors, each conducting around 250 face-to-face interviews a month with people in the motor trade.

CAP - it stands for Current Actual Prices - has a team of 15 editors, former motor trade sales people. They receive price information from a team of 20 researchers, who travel up and down the country visiting dealers and auction houses and recording realised prices. This information is fed into CAP's computer, then published.

When it comes to future residual values, the job is not so straightforward, especially when a new car comes on to the market. How does one

work out, for example, a Rover 600's future value?

Our editors sit down and look at the car in detail," says Joy Whitaker at CAP, "and if it's a new car then they would compare it with an obvious rival. In the Rover's case, they'd compare it with the BMW 3-series, and would reach a projected future value based on this comparison. In cases where there is perhaps no direct competitor, they will take two or three rivals which are nearest and compare them all."

Yellow Book does things differently, obtaining its information from David Henley Systems, a systems and database company which has supplied information to leasing and fleet management companies for the past 10 years. Yellow Book turns to economist

Professor James Morrell for additional price information.

EMAP-Response clearly sees a substantial market in price and cost information for fleet and leasing customers, a factor behind its recent launch of the awkwardly named TOPCALC system (Total Fleet Operating Cost Analysis), described as an independent guide to the life costs of vehicle fleets. This computer-based system can be used to call up information about any car, covering a range of 10,000 to 40,000 miles a year.

The system can give the total costs of the operating life of the car over any period up to four years, or they can be broken down into monthly and pence-per-mile figures. Additionally TOPCALC can supply details of car manufacturers' retail prices, fuel and maintenance costs, factory fitted

options and, the big one, future residual values.

For the companies operating these price guides, it is a highly lucrative business. For example, Glass's 47,000 subscribers are said to pay a minimum annual fee of £125 for the monthly guide and £250 a year if they opt for the computer disk version. CAP charges £130 a year for its Black Book, which is as well known in the trade as Glass's Guide, and Yellow Book costs £274.

But how well do these guides do their job, and do they exert an influence on the market which is out of proportion to their ability and knowledge?

"There has certainly been a concern in the industry that CAP Monitor and Yellow Book try to predict, rather than forecast, and there is a difference," says Howard Thomas, operations director at Lease Plan, Europe's largest car leasing company, running more than 200,000 cars for clients.

"Obviously, because our whole industry is based on the final value of a car we purchase today, mistakes can be very costly indeed. I simply don't think some of the price guides have enough information to make some of the judgments they do."

"This is underlined by the cases where the rival guides sometimes show thousands of pounds difference on the same car. The reality here is that the motor trade pays in pound

notes - they are the ones who realise the real value of a car."

Alex D'Adda at Leasecon-tracts says that he, too, has seen differences in the values of cars in the price guides, and it worries him. "We recently sold £2m worth of used company cars, cars whose residual value had to be worked out three years ago. We had to get it right. One per cent out, and we'd have been seriously out of pocket with obvious implications for our company and our clients. We have to put our money where our mouth is, the price guides don't have to do that."

The BVRLA is also concerned about the residual values of cars and is not content to rely on the price guides. Over the past two years, it has been building its own comprehensive database, taking confidential information from 26 of its most representative member companies on projected residuals, as well as realised residuals.

The results of the BVRLA Residual Value Survey are supplied to the 23 companies which contribute, giving them a good picture of trends in the industry. All other BVRLA member companies can receive the report for a small fee.

"We have to remember that it's always going to be very difficult to forecast three or four years ahead," says McLean, "and we also have to look at factors other than the car itself - for example, the likely inflation during that period, any changes in taxation, price of fuel, anything like that which could influence the final value. As far as the price guides are concerned, I don't feel that they exert too much influence in the market."

Operator profile: ASDA

Need before status

All the UK's big food retailers are finding their margins under pressure these days. This is leading to a renewed determination to keep down costs, including very often a re-think on company car policies, writes GARY MEAD.

One of the more determined approaches has been that of Asda, fourth-biggest of the supermarket groups, serving about 4m customers weekly. The company's fleet which in 1992 peaked at 1,250 units, is now down to just below 1,000 units. It leases all its cars because of tax benefits and "to avoid exposure to the risk on residual values".

According to Asda, the company is trying to get away from the notion of a company car being a status trophy, encouraging instead the view that it is a tool, to be given to executives according to performance and need. There are five levels of eligibility for a car within the company.

A car used to be given according to an executive's grade in the company hierarchy, but since June 1993 a new policy has been introduced which relates an employee's remuneration to performance and not to managerial position.

Asda says the "new flexibility has been very popular with car drivers". The policy gives those eligible for a company car a wide range of choice of make and brand, the only restrictions being for insurance reasons on "hot hatches", two-seaters or soft tops. Previously only a narrow range of cars was available.

As part of its efforts to

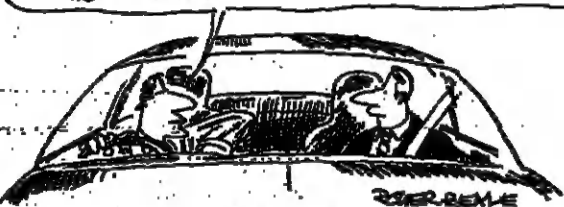
the biggest issue concerns the new tax regime, and it is beneficial to drive a company car. So far only 20 Asda executives have decided to take up the cash allowance being offered instead of the company car.

The company has only been offering the

cash offer for a year, and the offer can be taken up only when a car comes up for replacement, so it remains early days. The company says it expects the proportion taking up the cash offer to increase steadily. The allowance reflects the lease price, plus petrol and insurance costs.

Asda executives who do modest business mileage are becoming very sensitive to list prices when selecting their new car - a natural response in the circumstances.

POWER CORRUPT, SIMPSON - AND 200 TURBO-CHARGED HORSE POWER CAN CORRUPT RESOLUTELY



tighten cost controls Asda at the same time altered its policy on replacement. Where it was three years or 60,000 miles, it is now four years or 80,000 miles. The company says it encourages the use of diesels because of greater fuel efficiency. Individuals are offered the choice of a better model than he or she would otherwise be eligible for, if the choice is a diesel model.

Asda operates a single supplier policy and has used Avis for the past five years, though it does periodically put the business out for competitive tendering. It says that econo-

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Jim Marshall
Finance Director
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GLASS'S GUIDE

VEHICLE FLEET MANAGEMENT 6

Rented and leased vehicles are increasingly likely to be stolen, says Tony Bosworth

Not all customers are honest

Such is the growing incidence of theft of cars in the UK that Avis staff are now taking photographs of people who want to rent their vehicles.

"We're using this system at high risk locations," says Avis Operations Director, Steve Maltby, "and we'd rather not rent to those who won't have their picture taken."

Maltby is also chairman of the security committee of the British Vehicle Rental and Leasing Association (BVRLA) and is concerned at the numbers of vehicles being stolen both in the leasing and daily rental sectors of the market.

"It's costing our members £125.5m a year," he says, "and when you consider that 60 per cent of the light commercial vehicles which are stolen are never recovered, and some 17 per cent of the cars are never seen again, you can see the scale of the problem."

Of the 1.5m cars run by BVRLA members, 3 per cent of the leasing cars and 3.5 per cent of the daily rental cars are stolen every year.

Interestingly, Avis carried out a simple test in its Northern Ireland operation which significantly cut down on theft. Of its 400 fleet cars, some 21 were fitted with an expensive engine immobiliser, while the others were supplied with a dis steering wheel lock. Some of Maltby's colleagues scoffed at the garishly coloured lock, but his action was soon vindicated.

"Within two weeks, seven of the cars fitted with engine immobilisers had been broken into, but those cars fitted with the steering wheel lock were untouched."

"The point is, it's highly visible, so it's a deterrent to the petty thief, and he's usually the one who breaks into cars. He sees the steering wheel lock, he goes to the next car which isn't protected."

And thereby hangs the next problem. Many in the leasing

industry believe that the car manufacturers and the government must do more to protect all vehicles from the criminal.

The actual theft of vehicles seems to be slightly slowing down, says Howard Thomas, operations director of Lease Plan, Europe's largest vehicle lease company, though thefts from vehicles are still very evident. "What annoys me is that today the anti-theft technology is proven, and it's relatively inexpensive, and yet some of the vehicle manufacturers are still not putting enough standard anti-theft equipment into cars." As an example, Thomas points to the number of cars which are fitted with a simple perimeter alarm.

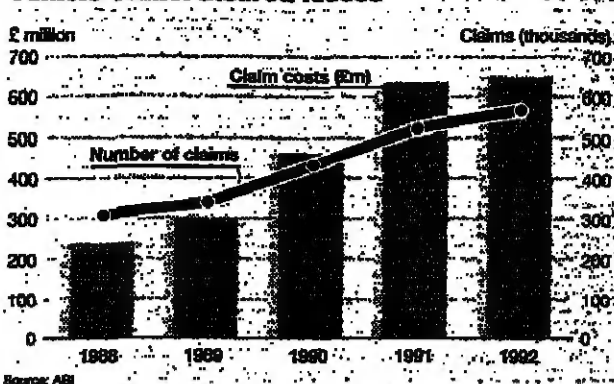
"Some buyers haven't a clue what this really is," says Thomas, "and many come out of the showroom with the idea that it protects the car. But it only protects the doors, and perhaps the bonnet and boot. It does not stop the criminal smashing the window and reaching inside and taking whatever is in the car. With this sort of cheap alarm system such a theft doesn't even activate the alarm."

Thomas adds that a car's image also attracts the thief. "We get far more break-ins of BMWs than we do of Ford Mondeo or Vauxhall Cavaliers, though usually the theft is because there's a good in-car entertainment package there. What we like to see is a sound system which is built into the car, which forms part of the build of that car, so it cannot be taken out, and if it is, then it's of no use."

There had been important strides, for example the Vauxhall Astra where the radio's display was not part of the unit itself, but some manufacturers were still doing only half a job.

Take the new Renault Laguna. It had an easily stealable radio, which was not built into the car. "To us this is a

Vehicle crimes: insured losses



distinct disadvantage." Thomas points to other cars where there are similar problems.

"The Citroen Xantia has engine immobilisation, which we see as a very important feature, but you cannot get it on the diesel models, the best sellers in the Xantia range."

This is a view echoed by others in the industry. As Steve Maltby points out, "the car

manufacturers are generally doing more, responding to pressure from government as much as anybody else, but one of the sad things is that while they are increasingly putting security of all types in their most up-market models, there are generally less anti-theft measures across their ranges.

Whether somebody is paying £5,000 or £50,000 for a car he should be entitled to a decent

level of security. Car manufacturers who are not supplying anti-theft across their ranges are not supplying a proper service to the customer."

Ford, now considered by many in the industry to be at the cutting edge of anti-theft technology, disagrees.

"We have alarms on all of our models as standard, with the exception of the four-wheel drive Maverick," says Ford's Don Hume, "and all of our Focus and Escort now come, as standard, with the transponder key, each of which has a one in 10 trillion start code programmed into it. Without the right key it's not possible to start the engine."

But Ford also still fits perimeter alarms to many cars, rather than a full ultrasonic system. That said, Ford is testing a tracking device which can tell a control room where a specific car is at any time.

A similar device is used by Swindon-based Datatrak who can track stolen vehicles, directing the police to them, wherever they are. This system has proved especially useful to safeguard valuable freight.

There are other advanced systems being tested by police forces throughout the country. One of the most interesting is a device which couples a transmitter in the hire car with a receiver fitted into police cars.

Should the car be stolen, the police could not only track it, but once they got close enough they could activate the receiver to slow down the stolen car, stopping it safely, and then presumably arresting the thief.

If on-going tests are successful and the system gets Home Office approval it could be fitted as standard on some expensive cars next year.

In tandem with their own tracking device, Ford is also continuing to experiment with satellite tracking. This system would ensure that at any given time the car could be pinpointed - within seconds - wherever it is in the world.

Clearly anti-theft technology will continue to improve, but caution is required with some of these devices. Three years ago a British company developed a system which locked the thief in the car. That is not always a good idea.

Insurance rates have peaked, says Richard Lapper

Time for a breather

Buyers of motor fleet insurance have faced significant increases in their costs in the last three years.

In response to heavy theft and accident losses on motor fleet business and after suffering their worst overall losses in the history, in 1991 and 1992 the UK's biggest insurance companies increased rates sharply and reduced their exposure to motor fleet insurance.

However, there have been signs recently that rates are beginning to fall as competition returns to the market.

"Rates are holding at present levels or if anything getting cheaper," says Mr David Ney, executive director of Willis Corroon Risk Management, the risk management arm of the insurance broker.

Royal Insurance, one of the country's largest composite insurers, which imposed rate rises of 24 per cent in 1992 and 15 per cent in 1993, said its rates remained flat at the beginning of this year.

And at Lloyd's, underwriters say rates are dropping. "There are definitely lower rates around. The prices at which business is being underwritten is tending to fall," says Mr Martin Gibbins, underwriter for Wessex Motor Policies at Lloyd's, part of the Wellington Group.

Mr Gibbins cautions, however, that the picture is uneven and that on average his group renewed most policies at the beginning of this year with small increases.

Although there has been some reduction in theft claims, partially reflecting the introduction of security devices by many fleet managers, drivers of company cars are still more likely to have an accident than drivers who use their own cars.

Mr Ney says that accident frequency rates of 60 per cent in which six drivers out of every 10 insured have an accident, are typical for motor fleets, compared with 30 to 25 per cent for private motorists.

Mr Ney cites some examples of accident frequency rates of more than 100 per cent.

So why is fleet insurance becoming cheaper? One reason is that a number of new insur-

ers are chasing business.

Mr Gibbins says that up to a dozen Lloyd's syndicates are now "dabbling" in motor fleet business, compared with five or six syndicates underwriting the business last year.

In addition, a number of companies who treated motor fleet business with "disdain" a year ago are now rediscovering their appetite for the class.

Mr Ney suggests that rate competition in the personal motor market, which has been fired by the growth of direct telephone-based companies such as Direct Line, Churchill and The Insurance Service, is now "bleeding through to the fleet market."

The implication here is that companies who are losing significant portions of the personal market to their more

right. The whole thing shifts gears, moves sideways and just tumbles along in the same old way," he says.

"It is the same old merry-go-round. I'm absolutely convinced that nobody is going to make money on large fleets."

Mr Lister says that one of the main difficulties faced by motor fleet underwriters is the long tail of liability claims, a problem which has become more acute since most higher fleets usually limit their insurance to third party coverage.

Companies says Mr Lister is assessing its premium rates on the basis of a claims history stretching back only three years. Yet many of the heaviest claims can take up to five years to crystallise.

The implications of this rate competition could undermine efforts by insurers to make fleet managers more safety and security conscious.

Mr Gibbins says that even in current "market conditions" there is still scope to press policyholders to introduce alarms, immobilisers and transponders to their vehicles. Transponders, small electronic tag devices embedded in the body of cars and lorries, allow the police to track the whereabouts of stolen vehicles.

However Mr Lister and Mr Ney are less optimistic. "Mr Ney says, 'Forward thinking companies are always going to embrace risk management but for many the motivation to improve risk is financially driven. If premium costs fall, it makes the benefits of driver testing less attractive.'"

General Accident introduced an arrangement which offered discounts for fleet managers who sent their drivers on approved training courses, but Mr Lister says that take-up was limited.

"In a surprising number of cases we just got a blank look. People would say 'we just can't afford to have a driver off the road.'"

Many people were just not interested "despite all the hype," added Mr Lister. These companies that practice risk management are "shining beacons. They are very conspicuous indeed."

The direct phone-based personal insurers are now tackling the fleet market

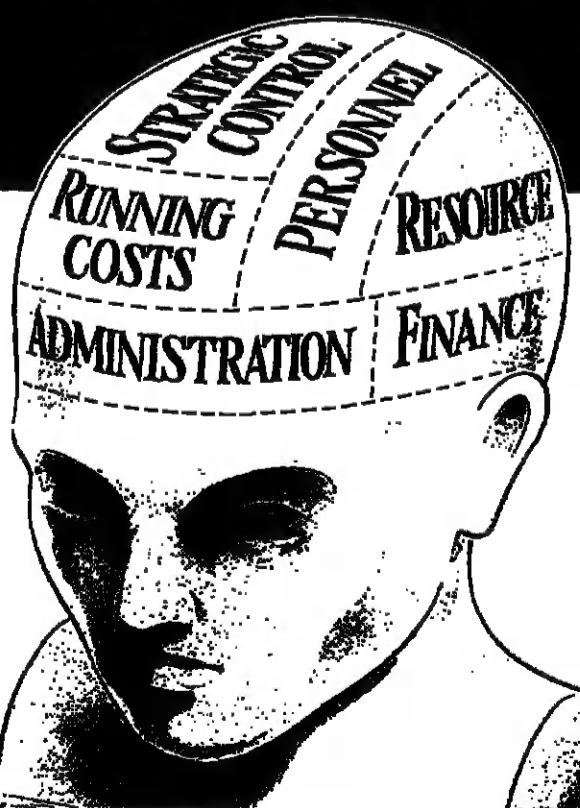
technologically advanced competitors are compensating by bidding competitively to win motor fleet business.

General Accident, the Perth-based composite, scaled back its involvement in the market for larger fleets last month. Mr Nigel Lister, the company's assistant general manager (UK), says he believes competition is now returning to the market, making the class less viable than it was a year ago and confirming his company's pessimistic assessment of the class. GA is concentrating its efforts on becoming a market leader for mini or small fleets of up to 25 vehicles.

GA carried out a detailed study of the market over the past 17 years and came to the conclusion "that at the end of the day there is nothing anybody will be able to do unless the whole market says it can't write risks at these rates," explains Mr Lister.

Mr Lister says that GA's operating ratios (claims plus expenses as a percentage of premiums) were among the best in the market, indicating that markswide losses in the class are inevitable. "There are always a few companies who think they have got it

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VEHICLE FLEET MANAGEMENT 7

At 25 per cent of UK sales, diesels may have reached saturation point, says Richard Feast

Now most manufacturers are at it

Demand for diesel passenger cars in the UK has been rising continuously since 1990. The better-kettle ride may now be slowing, but it has irreversibly changed the shape of the country's car market.

A decade ago, when diesels were bought by eccentric aficionados compelled to count every penny, they barely rose above 1 per cent of the UK market. Now they account for a quarter of all new cars sold.

That, though, is roughly where they will remain, according to market leader Ford. "The potential is there for a little more, but to some extent it will be restricted by availability," says Ford.

The dramatic overall trend in favour of diesels is accurately mirrored in fleet sales - those classified by the Society of Motor Manufacturers and Traders as over 25 units. Both fleet and retail diesel sales were up by around 70 per cent in the opening two months of this year, compared with a total market gain of just under 18 per cent.

Indeed, the early movement to diesel was largely led by fleets, whose hard-nosed managers were under pressure to cut costs. "We used to make a saving of £1,000 per car per year," reports one fleet manager responsible for 1,100 cars. "It's not as much as that now, because residu-

als [trade jargon for re-sale values] are not as good, but we still make a saving of £400 on each car on fuel alone."

In round terms, a diesel engine is 25 to 30 per cent more economical than an equivalent petrol-engine model. Diesels tend to be more reliable and long-lived too, according to Hertz Leasing.

Ford is spending £90m at Dagenham to lift output of turbo diesel engines to 1,650 a day.

As a result, resale values are higher, though the sheer numbers coming on to the used car market as a result of the boom have softened prices. Supply and demand probably means the end of really high resale values for diesels, though few expect the advantage to be eroded completely.

But the UK spurt was not entirely driven by costs. Other important factors

spurred the growth. The latest crop of high speed car diesel engines is very much more refined. They are quiet, smooth and powerful compared with older technology diesels. Citroën has a turbo diesel ZX which it would pit against any hot hatchback with petrol power.

Increasing the sophistication of engines was accompanied by a trend to make the cars in which they are installed much more appealing to customers. The days are long gone when diesel power was used only in no-frills economy models like taxis. Trim and equipment levels on offer today are similar to those of petrol cars. Now, for example, there are top level Ford Mondeo Ghias and Range Rover Vanguards with turbo diesel power.

At the same time, diesel models no longer carry such large price premiums over petrol, although Audi's advanced direct injection turbo diesel is considerably more than its petrol equivalent. The moves by Citroën and Ford are much more represen-

tative. Those companies have opted for price parity between diesel and petrol for their Xantia and Mondeo models.

These developments so broadened the appeal of diesels that they have resulted in enormous changes to the UK car market.

While overall new car demand plunged from the 2.3m peak in 1989 to 1.58m in 1992, diesel sales grew in each of those three years by an average of about 19 per cent. When total demand picked up last year by 8 per cent, diesel sales shot ahead by almost 70 per cent. More diesels were sold last year than in the previous two years combined.

Even so, car makers were somewhat surprised by the strength of the development in the UK, where, unlike in many European countries, there is little difference between the pump prices of diesel and unleaded petrol.

But with UK diesel demand solid, and Europe's faltering sales recovery under way, car companies are going to need all

the diesel engines they can manufacture in order to hold on to market share. Companies without a strong diesel line-up are bound to lose out.

That is why Ford is investing £90m at its Dagenham factory to lift output of its latest 1.8-litre turbo diesel from the present capacity of 1,250 a day to 1,650. The unit

Japan has lagged over diesel cars, but is now bowing to demand from Britain and Europe

introduced in the second half of last year, is crucial to Ford.

Fitted to Mondeo and Escort, it has taken the company from fourth in the diesel car pecking order to No.1.

General Motors, Vauxhall's parent company, is putting £200m into a new diesel unit at its manufacturing complex at Kaiserslautern, Germany. It will start production late next year, and be capable of prod-

ucing 250,000 units a year.

Meanwhile, GM is buying diesel engines for its European cars from its Japanese affiliate, Isuzu. In addition, it has just started sourcing larger diesels from BMW for the new Vauxhall Omega which goes on sale this month.

Not that the diesel phenomenon is restricted to the large volume manufacturers. Even leading prestige car makers, whose wealthy customers are less influenced by the economics of diesels, are reporting good demand.

One in every eight new Mercedes-Benz sold in the UK last year was a diesel. Practically one in five BMWs sold in the country so far this year is a diesel.

The trend puts certain competitors at a disadvantage. Jaguar and Saab, for example, have traditionally eschewed diesel power, and are thus unable to take advantage of the present boom. But ignoring a quarter of the market cannot be done over the long term.

Similarly, Japanese companies in the past have put little effort into car diesel technology. Those policies were influenced by the absence of any diesel customers in Japan and the US, where Japan does far more business. But with Britain and the rest of Europe demanding diesels, that is having to change.

Lessors rely on the lure of the company car, says Martin Derrick

More powerful than money

Like everything else involved in the business car market, contract hire and leasing specialists can only wait and see how the company car will be affected by the tax changes which took effect this month.

Scare stories have been circulating in recent months suggesting that thousands - if not tens of thousands - of company car drivers would turn in their keys and demand a cash alternative when they found how much extra tax they would be paying from April 6.

But it appears that the cash versus car debate was a bogus one, fuelled by accountants keen to sell reports and ser-

vices at inflated prices. While some companies may consider offering employees an alternative to the company car, the vast majority have not been unmoved. They reason that if they increase salaries to a level which allows the employee to buy and run the same car as he previously enjoyed as a company driver, the cost to the business will be prohibitive.

Despite tax changes - including increases in certain instances - the company car remains a tax-efficient means of remuneration for all except the small percentage of park drivers doing fewer than 2,500 miles a year and enjoying the benefit of an expensive company car.

Mr Gary Spellins, sales and marketing director at Lex Vehicle Leasing, the UK's con-

tract hire market leader, with a fleet of 56,000 vehicles, says that the new tax regime will encourage more employees to concentrate on the capital cost of the car in future, but the effects, if any, "will not be seen for another couple of years. Companies cannot change or take back all their business cars overnight, so if there are to be changes in the sort of cars that employees

choose, we'll see this when the normal time comes to replace current vehicles."

The changes he expects are that a proportion of drivers will turn to smaller and cheaper cars in order to reduce their own tax burden. He does not expect the contract hire and leasing market to contract. "The market is broadly very stable," he says. "All we have seen in the last couple of years is a slow down in the frequency of changes of cars - but the number of vehicles on lease or contract hire has remained a very steady 30 per cent of the total company car market."

That market last year was 740,000 new cars delivered to fleets and this year he expects a modest increase to possibly 760,000.

But although the market size seems to be constant, the range and kind of services demanded of contract hire and leasing companies is changing. According to Geoff Cobley, managing director of Fleet Marketing Services, while most enquiries in the first quarter of this year were for contract hire, there is also



strong interest in personal lease schemes, fleet management/maintenance, and insurance claims management.

Contract hire is back at the top of the inquiry tree, he says, because companies which held on to cars through the recession are now more confident and are ordering new cars.

As far as personal leasing goes, in the last six months FMS executives say they have spoken to 160 big fleet operators about this scheme in face to face interviews. Geoff Cobley sees it as potentially a big force in future contract hire business, but others are less certain that the market is truly ready for private leasing.

"We have developed a private leasing product but we won't launch it until there is primary demand in the market

and it's not there yet," says Mr Spellins.

"At the moment, considerable interest is being expressed in outsourcing, a system whereby the contract hire company takes over virtually all the running of the fleet on behalf of the company. Not all our customers, however, want this. Our job is to deliver what the customers want in the way in which they want it delivered."

Contract hire and leasing companies are finding they need to provide ever higher levels of service while at the same time keeping costs to a minimum - because price competition is rife.

The consequences of over-ambitious price competition - usually achieved by gambling on re-sale values three years down the line - can be seen from time to time in the collapse or take-over of a contract hire company - including a number of well-publicised examples.

But, says Mr Terry Nunn, chairman of the British Vehicle Rental and Leasing Association (BVRLA), there is no sign of any dramatic changes in the market.

"Though there must be one or two companies in difficulties acquisitions and mergers are running at normal levels. This is a very mature market and for the most part its players are mature businesses."

And they are currently enjoying a definite pick-up in the market," he says.

Lex's view is similar. As the biggest player, it enjoys economies of scale and it can also afford to invest in the most sophisticated systems and technology - for example, 60 per cent of all the vehicles it acquires are bought on-line and the company also has on-line links with all its big fleet customers.

But, says Mr Spellins, despite these many advantages over smaller companies there is little prospect of Lex or Cowie Interleasing - the only other contract hire company of Lex's size - enjoying anything like a monopoly.

"Well-managed companies will continue to increase their market share but not by much, because our customers seem to believe contract hire is a commodity product and so often individual contract decisions come down simply to price. Some companies are finding that sourcing their whole fleet through one contract hire company has significant cost savings in terms of the internal economies that can be made through dealing with a single source, but with over 500 contract hire companies in the market - and the fact that it is very easy to start up a new business in this sector - price competition is here to stay."

M&S has switched to outsourcing. Kenneth Gooding learns why

Third party benefits

Mr David Dennis, compensation manager for Marks & Spencer, has explained why one of Britain's leading retail groups decided to make changes in the way it handled its fleet of 1,200 company vehicles.

"The company car is an extremely important benefit. But it is more than just the provision of wheels.

"It is the total service that matters, the removal of hassle over such things as maintenance, replacement and so on."

By moving to outsourcing, he says, "we've taken a big step forward to enhance this benefit."

Out-sourcing is the latest buzzword in the vehicle fleet management business. This is when a company delegates all its fleet management to a specialist third-party, eliminating the need for dedicated in-house support personnel.

"Put quite simply, it is one nominated contract hire supplier managing all the other suppliers to that customer. So all invoices for monthly rental, excess mileage, or whatever, are controlled by the nominated supplier, who then provides the client with one

consolidated invoice for auditing," explains Mr Neil Pykett, managing director of Cowie Interleasing, the UK's biggest vehicle contract hire company. Cowie have the Marks & Spencer out-sourcing contract.

He said: "We replace the client's software with our own and his people with our people. Although based at our head office, they answer the phone in the client's name. The benefits are that the client has only

while it contacts the car supplier. "With the new arrangements, the driver rings Cowie and gets an instant answer in most cases." M&S was already running its company car fleet "ridiculously efficiently," according to Mr Dennis. It had a fleet manager with one assistant. Staffing remained the same after the change to out-sourcing, but the fleet manager had other jobs to do, such as looking after group travel arrangements.

There are four women at Cowie devoting their entire working time to handling the M&S fleet. Previously M&S had its cars on four-year contract hire from three suppliers, including Cowie.

The other two companies are still responsible for maintaining their vehicles but liaise with Cowie. Mr Dennis says that M&S will continue with a second company car supplier - Kenning Leasing - which will have about 15 per cent of the total business "to maintain a competitive element and to provide us with market intelligence."

Out-sourcing is not suitable for every company, according to Mr Colin Grant-Wilson,

managing director of Lease Plan UK. He told a recent meeting of the Institute of Directors that there had to be "an out-sourcing culture" within the company moving to this style of management. "It is risky to go into out-sourcing for the first time with the company car. The skills required are different."

Companies thinking of out-sourcing their fleets had to make careful preparations, insisted Mr Grant-Wilson. "It has to be got right from the start. You have to ensure that you have identified all the elements and have negotiated with a supplier exactly what you expect from him."

According to the British Vehicle Rental and Leasing Association (BVRLA), the most recent survey of its members' fleets showed that the "notable trend towards the concept of out-sourcing has helped contract hire and contract purchase increase their shares of the available market. This is because these two methods of company car acquisition incorporate a high degree of fleet management support."

Contract hire involves a rental agreement at a fixed price and for a fixed term which is not usually less than two years. The supplier, or lessor, retains ownership of the vehicle and takes all the risks, including resale. The vehicle's user, or lessee, is buying a service, and therefore does not show the vehicle on its balance sheet. The contract may or may not require the lessor to provide maintenance or other support services.

The disadvantages of contract hire include inflexibility, higher cost to compensate the lessor for the finance provided, excess mileage charges for exceeding contractual mileages and early termination policies which can be restrictive and costly.

BVRLA says that, as contract hire is longer-established than contract purchase, it has been experiencing slower growth. Contract purchase, however, showed a 35.2 per cent growth among BVRLA members in 1993, "testament to its greater acceptance among vehicle users, increased awareness of its benefits, an enhanced confidence in its legal foundation and the higher number of fleet cars costing more than £12,000 for which contract purchase is a more tax-efficient means of acquisition."

Contract purchase involves the provision of vehicles under a funding arrangement that is not a lease, but an agreement to purchase whereby the vehicle supplier agrees to buy back the fleet at the end of a fixed period for a pre-determined sum.

The risks of ownership are therefore transferred to the supplier, although the fleet must be shown on the user's balance sheet. The supplier may also provide maintenance and other support services with the vehicles.

BVRLA's research showed that the rise in contract purchase's popularity caused a drop in the use of finance leasing and fleet management.

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VEHICLE FLEET MANAGEMENT 8

TEST DRIVE REVIEW OF THE 1994 OFFERINGS FOR FLEET PURCHASERS

Biggest is not always best

Look at the models now available and a message comes through loud and clear - the business driver looking for comfortable, reliable and mile-eating personal transport no longer needs a big executive car.

Having driven all of the latest crop of medium-sized cars on offer to fleet buyers or user-choosers, I reckon they are the equal of vehicles the next size up in everything but bulk.

Prominent among these comprehensively equipped and moderately priced cars are the Audi 80, BMW 3-Series, Citroën Xantia, Ford Mondeo, Honda Accord, Mazda 626 and Xedos 6, Mercedes-Benz C180, Mitsubishi Galant, Nissan Primera, Peugeot 405, Renault Laguna, Rover 600, Saab 900, Toyota

sel, is the Citroën Xantia. I also rate its spaciousness for rear passengers highly.

The Rover 600 has a more distinguished interior than its cheaper mechanical clone, the Honda Accord. Mondeo is Ford's best car for years - the least expensive 1.6-litre is more refined than the 2.0-litre and I find the estate car body more attractive than the saloon or hatchback.

Though built on a Vauxhall (Opel) Calibra platform, the new 900 is a genuine, dyed-in-the-wool Saab. The Renault Laguna, newly arrived in Britain, feels like a scaled-down Safrane.

Some of the C-Class Mercedes-Benz interiors are not to my taste but in every other way the new car is an improvement on that benchmark

STUART MARSHALL finds little to choose between the best new medium size models and says they are challenging big executive cars for heavy business use

The BMW 3-Series and Mercedes-Benz C180 are the only ones conforming with what was once the classic concept of in-line engine and rear-wheel drive.

All but one of the others have front-wheel drive and transversely mounted four-cylinder engines. The sole exception is the five-cylinder Volvo.

In the Audi 80, Ford Mondeo, Renault Laguna, Saab 900, Vauxhall Cavalier and VW Passat, there is a V6 option for those who feel happy with a medium-sized car only if it has a multi-cylinder engine of at least 2.5-litre capacity.

Comparisons really come down to a matter of personal whim.

For example, any of the cars will amble along at speeds far in excess of the British motorway speed limit of 70mph (112 km/h), which the Department of Transport admits is broken by 56 per cent of drivers.

At 100mph (161 km/h) they still have power in hand - although increasingly tough police action against speeding makes this an academic matter.

All are power-steered as standard. Most have ABS brakes, driver and, in some cases, front passenger airbags and doors reinforced against side intrusion.

Automatic transmission is universally offered as an option. Air-conditioning is part of the package with some upmarket versions of these cars, such as the Renault Laguna, and can be had as an extra on any of them.

Only the Saab 900 and Volvo 900 are exclusively petrol-engined. For my taste, the car with the best ride, and which at its price is the best turbo-die-

led among diesels but it sells for £8,000 more than the most upmarket Xantia V25X. Among larger business cars, the latest, more firmly sprung Jaguars seem to have gained in agility while being as refined as ever.

Equally appealing are the 3.0-litre and 4.0-litre V8-engined BMW 530 and 540. So, for that matter, are the superbly silent Mazda Xedos 9 and the sportier Toyota Lexus GS300.

The Ford Granada/Scorpio and Rover 600 are beginning to show their age but the top models in particular are still agreeable to drive. The new Vauxhall (Opel) Omega replacements for the Vauxhall Carlton and Senator go well enough to win business away from Granada/Scorpio.

Whether these excellent new cars will be able to seduce status-conscious user-choosers out of their BMW 5-Series and Mercedes E-Class remains to be seen.

At the bottom of the market the small-is-beautiful, or smaller-is-acceptable, rule can also be applied.

Ford's latest Fiestas are vastly improved and now have optional ABS brakes and power-steering.

The even more compact Peugeot 106 range, with much admired refinement and handling, is soon to be expanded by the 1.6-litre engine, power-steered luxury Gentry and sporty XSI versions.

I rate the Escort/Astra sized Citroën ZX highly. And Fiat's new Punto is good enough to set a cat among the pigeons in the sub-Ford Escort size class.



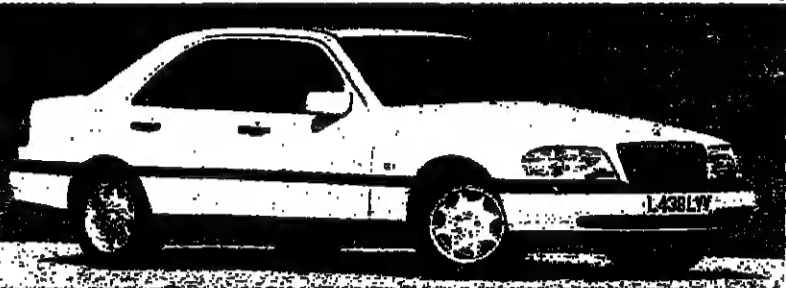
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Alan Bunting studies trends in truck making

Long-life engines keep the costs down

For many of Britain's road transport operators, fleet renewal is being considered for the first time this decade. Vehicle replacement programmes which were effectively frozen in 1990-91 as the recession took hold, are now being reinstated.

Trucks bought in 1986/7, which in normal times would have been traded in two or three years ago, are only now being replaced. Some of the long-haul 38-tonners among them have 800,000 kilometres (500,000 miles) of fleet service behind them.

Received wisdom has repair and overhaul costs of heavy chassis rising unacceptably beyond about 500,000km. But the recession's enforced

though there are more commercial motives at work. In Holland and Germany financial inducements encourage the purchase of Euro 2 compliant trucks ahead of time.

Some of these "cleaner" trucks are being offered in the UK, but the price premium, of £1,500-plus, is expected to deter all but the most public-spirited or image-conscious buyers.

For the truck industry's diesel engines, the competitive challenge is not so much to reduce pollutant emissions to regulated levels, but to do so with the least possible effect on fuel economy and performance.

Volvo's new-generation FH12 chassis, introduced last year, powered by the first European-designed engine with full electronic injection control, is already showing its

of training - or at least familiarisation - is needed to be sure of fast, smooth shifting, both up and down through the box, in different road and traffic conditions.

Transfleet, the Lex Group truck rental company, has recently commissioned a batch of new 38-tonne trucks equipped with Eaton's SAMT (semi-automated mechanical transmission) for its London-based spot hire operation. A finger switch on the steering column effects gear changes and clutch release and re-engagement is automatic other than for starting away and stopping.

Even in the hands of drivers who, by definition in a rental operation are an unknown

Trucks bought seven or eight years ago are only now being replaced

stretching of service life by 60 per cent or more has brought some pleasant surprises. Fleet engineers have become aware of the remarkable improvements in durability, as well as in day-to-day reliability, achieved by commercial vehicle and component manufacturers.

Thanks to new, often computer-aided, technology, vital components are giving less trouble and lasting longer, while proving at the same time more efficient. Heavy-duty diesel engines built by companies such as Volvo, Cummins and Mercedes bear witness to a progressively greater understanding of why engines wear and fail and how to slow down ageing.

Remarkably, these demonstrable improvements in life and quality have been achieved by engine makers who, at the same time, have had to meet the technical challenges of ever tougher legal exhaust emission limits. The regulations now effectively limit consumption of lubricating oil, which if allowed to get past the pistons or valves into the combustion chamber is burned, adding to particulate (soot) emissions.

DAF, Mercedes, Cummins, Volvo, MAN and Scania are now offering engines which meet so-called Euro 2 emission laws some 2½ years ahead of the October 1996 deadline. By so doing they score environmental "Brownie points".

Tough plastics are replacing steel for bumpers and other parts

quantity, premature gearbox and/or clutch failures have largely been eliminated. The timing of shifts remains in the driver's hands, so he can practise traditional anticipation in gradient or traffic conditions ahead.

As a result, fuel consumption is not adversely affected, as it tends to be with fully-automatic transmissions, either of the familiar torque converter-based type or more recent derivatives of manual boxes.

Though their numbers are declining, many truck buyers in Britain reflect the still prevalent attitude among their North American counterparts of deep suspicion about new technology in general and electronics in particular. They equate technical simplicity in a truck with reliability and are reluctant to specify "new fangled" equipment until it has proved trouble-free - in someone else's hands - for some years.

They nevertheless welcome less newsworthy but evolutionary change in vehicle specifications. Better corrosion resistance in cabs is an example. New tough plastics are now widely employed instead of steel for bumpers, wing valances and other non-structural parts, with Mercedes and Fiat's Iveco truck division leading the way. Elsewhere, galvanneal steel is now widely used for load-bearing cab panels exposed to moisture and salt spray.

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